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APRIL 16-18
2015



PROGRAM BOOK



APRIL 16 - 18, 2015
Seattle, Washington | The Westin Seattle

IN PARTNERSHIP WITH: The University of Washington School of Law, Washington State Bar Association ADR Section, and The National Alternative Dispute Resolution Section of the Canadian Bar Association

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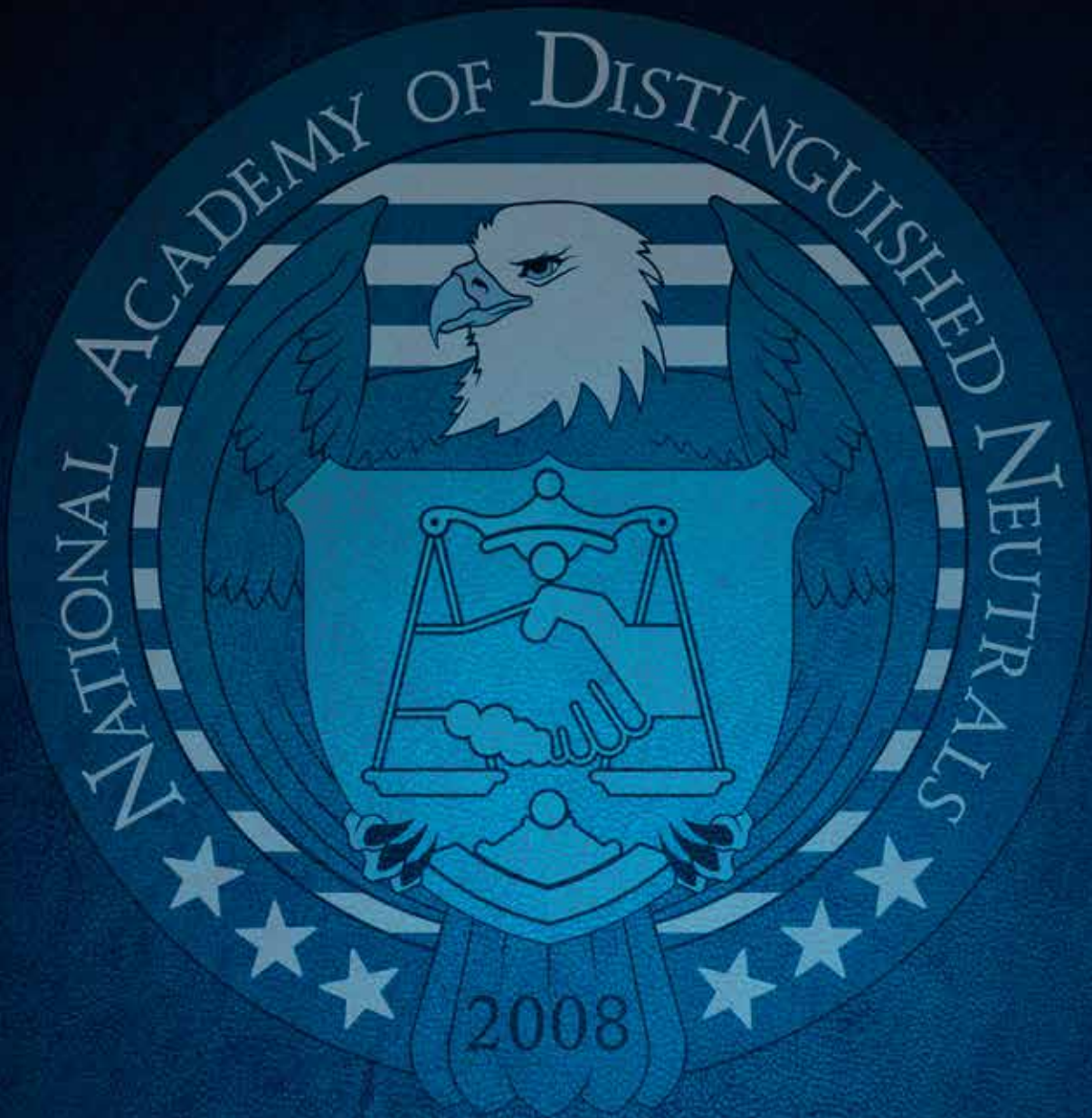
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CLE FORMS AND INFORMATION

The **Uniform Certificate of Attendance** for CLE is printed in the back of this Program Book and posted to the Online Conference Program. Please take special note that some sessions *are not or may not be CLE eligible*, depending on your state.

Printed copies of the Uniform Certificate of Attendance and other CLE documents will be available at the CLE Desk located at the ABA Registration Desk. Please visit this desk to sign in at the start of the meeting.

CLE Requirements for New York, Delaware, Illinois, Pennsylvania and Texas Attorneys

New York attorneys must sign in and out of **each session** you attend. Delaware and Illinois attorneys must sign in for **each session** you attend. The New York, Delaware and Illinois sign-in/out sheets are available outside each meeting room. The New York and Illinois Certificates of Attendance signed by an ABA staff person will be sent within 60 days of the close of the meeting.

Teaching Certificates for Illinois-licensed speakers will be issued by ABA staff after the conference.

Pennsylvania forms are located on the Online Conference Program.

Texas scantrons can be obtained at the CLE desk in the ABA Registration Area. Return completed Texas scantrons to registration so that the ABA may report your attendance.

SOCIAL MEDIA

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The ABA has arranged for wireless internet to be available in the meeting rooms. Use “aba2015” to access the wireless available to ABA Conference attendees. We cannot guarantee the quality or reliability of the wireless internet in the meeting rooms.

Conference Luncheons

All Conference Luncheons are Ticketed Events. Please purchase your luncheon ticket at least 24 hours in advance of the event.

Thursday Luncheons 12:15 - 1:30 PM

Options:

- Arbitration, Mediation, and International Networking Luncheon

OR

- Symposium on ADR in the Courts Networking Luncheon

Friday Awards Luncheon 12:00 - 1:30 PM

Join fellow conference attendees as we honor the recipients of *ABA Awards*:

- David A. Hoffman, the 2015 Recipient of the ABA D'Alemberte-Raven Award
- Ron Ousky, the Individual Recipient of the ABA Lawyer as Problem Solver Award
- The Resource Center Separating and Divorcing Families, the Institutional Recipient of the Lawyer as Problem Solver Award
- The participants and champions of the law school National Representation in Mediation Competition
- The presentation of the JAMS Warren Knight Award for Public Service to Cure Violence.

Legal Educators Colloquium Luncheon 12:15 - 1:30 PM

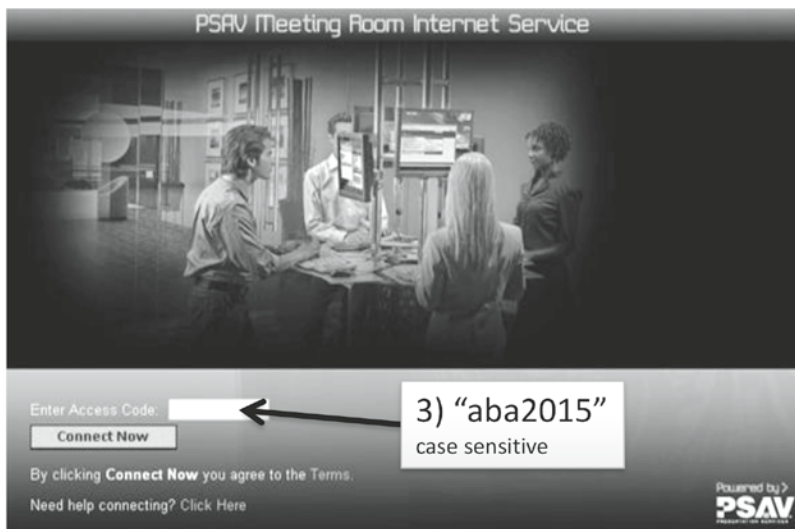
A Luncheon for professors, adjuncts, teachers, trainers, students, and all other attendees of the Legal Educators Colloquium. At the 2015 Colloquium Luncheon we will be awarding the ABA Section of Dispute Resolution Award for Outstanding Scholarly Work to Professor Jean Sternlight.



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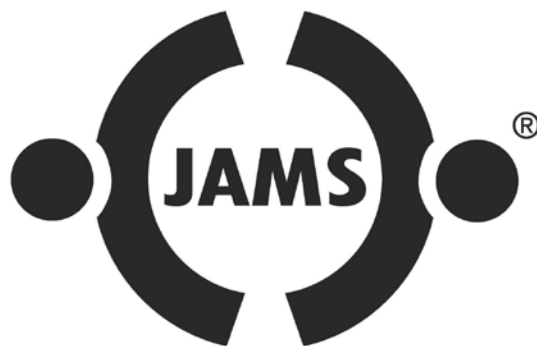
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Association of Family and Conciliation Courts ▪ University of Washington School of Law

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The National Alternative Dispute Resolution Section of the Canadian Bar Association

PROGRAM AT A GLANCE

Wednesday, April 15th				
8:30 AM - 2:00 PM		ABA DR Section Leadership Retreat (private meeting)		Elliott Bay
2:00 PM - 5:30 PM		Section of Dispute Resolution Leadership Council Meeting (open meeting)		Grand Crescent
4:00 PM - 5:00 PM		Task Force on Research on Mediator Techniques		Cascade Ballroom 1
4:00 PM - 5:00 PM		Employment and Labor Committee Meeting		Cascade Ballroom 1
10:00 AM - 5:30 PM		ABA Registration Open		Grand Foyer
5:30 PM - 7:00 PM		VIP Reception (Invitation Only)		Grand Ballroom II
8:00 AM - 5:00 PM		ABA Representation in Mediation Competition Opening Rounds		St. Helen's
Thursday, April 16th				
7:00 AM - 6:00 PM		ABA Registration Open		Grand Ballroom III
7:00 AM - 7:00 PM		Exhibit Hall Open		Grand Ballroom III
7:00 AM - 7:45 AM		Thursday Networking Breakfast and Committee Meetings		Grand Ballroom II
7:00 AM - 7:45 AM		Ethics Committee		Grand Ballroom II
7:00 AM - 7:45 AM		Health Care Committee		Grand Ballroom II
7:00 AM - 7:45 AM		Mediation Committee		Grand Ballroom II
7:00 AM - 7:45 AM		Ombuds Committee		Grand Ballroom II
7:00 AM - 7:45 AM		Newcomers Breakfast		Grand Crescent
7:00 AM - 7:45 AM		Northwest Attendees Breakfast		Fifth Avenue
8:00 AM - 5:00 PM		ABA Representation in Mediation Competition Final Rounds		Vashon II
8:00 AM - 9:15 AM		Thursday Opening Plenary		Grand Ballroom I
9:15 AM - 9:30 AM		Coffee Break in the Exhibit Hall		Grand Ballroom III
9:30 AM - 10:45 AM		Concurrent A Programs		
	A1	Anger: The Silent Decision Maker	Communications/ Neuro./Psych.	Grand Crescent
	A2	Awarding Attorneys' Fees -- The Art and the Science	Arbitration	Puget Sound
	A3	Judges and Mediation	Symposium on ADR in the Courts	Pine
	A4	ADR Solutions and Approaches for High Performance Sports Disputes	Practice Area Pathway	Olympic
	A5	Drunk, Disorderly, and in Dispute	Ethics	Baker
	A6	Latest Developments in FINRA Securities Arbitration	Practice Area Pathway	Adams
	A7	Six Ways to Court Defeat on the Battlefield of Mediation	Mediation Skills	Fifth Avenue
	A8	A View From the Trenches	Practice Management	St. Helens

PROGRAM AT A GLANCE (continued)

10:45 AM - 11:00 AM	Coffee Break in the Exhibit Hall			Grand Ballroom III
11:00 AM - 12:15 PM	Concurrent B Programs			
	B1	Emotions, Stress and Mediation Workshop	Mediation Skills	Fifth Avenue
	B2	Situation Assessments: Identifying Issues, Interests and Dynamics in a Public Policy Dispute	Practice Area Pathway	Baker
	B3	Time Management for Attorneys and Neutrals	Practice Management	Adams
	B4	Ethical Considerations in Mediating Disputes Involving Self-Represented Litigants	Symposium on ADR in the Courts	Mercer/Denny
	B5	Culture Change through Tabletop Games	Negotiation Skills	Grand Crescent
	B6	And the Crowd Roared: "Research Shows Value of Court ADR Programs"	Symposium on ADR in the Courts	Pine
	B7	Managing Dispute Resolution in Developing Economies	International Workshop	Olympic
	B8	The Appropriate Relationship Between Arbitration, Mediation and Settlement	Arbitration	Puget Sound
12:15 PM - 1:30 PM	Arbitration, Mediation, and International Networking Luncheons (ticketed event)			Grand Ballroom II
12:15 PM - 1:30 PM	Symposium on ADR in the Courts Luncheon (ticketed event)			Pike
1:30 PM - 2:30 PM	Concurrent C Programs			
	C1	What You Must Know About Branding Your Practice in 2015	Practice Management	St. Helens
	C2	Linked in...Conflicted Out - Arbitration Ethics Meet Social Media	Ethics	Adams
	C3	ADR In Healthcare Disputes From the CEO's Perspective	Practice Area Pathway	Stuart
	C4	Introducing Evidence in an Arbitration Hearing	Arbitration Skills International Workshop	Puget Sound
	C5	Around the Asia ADR World in 60 Minutes	Workshop	Olympic
	C6	Effective and Creative Solutions to Resolving Disputes in Indian Country	Tribal Issues	Cascade Ballroom 1A
	C7	Best Practices for Designing Appellate Mediation Programs	Symposium on ADR in the Courts	Mercer/Denny
	C8	Strategies for Successful Mediation Pilot Projects	Symposium on ADR in the Courts	Pine
	C9	Conflict Within Faith Communities: Different Approaches to Resolution and Spiritual Growth	Practice Area Pathway	Baker
	C10	A Holistic Approach to Resolving Family Disputes	Family	Cascade 1C
2:30 PM - 2:45 PM	Coffee Break in the Exhibit Hall			Grand Ballroom III
2:45 PM - 4:00 PM	Concurrent D Programs			
	D1	Meanings of Silence: Discovering Sound Tools for Effective Communication in Mediation	Communications/ Neuro./Psych.	St. Helens
	D2	Costs, Costs, Costs: Managing Arbitration Costs and Dealing with the Non-Paying Party	Arbitration	Puget Sound
	D3	Collaborative Law Approach to Elder Law and Probate Disputes	Practice Area Pathway	Stuart
	D4	The Behavior of Successful Negotiators	Negotiation	Grand Crescent

PROGRAM AT A GLANCE (continued)

2:45 PM	-	4:00 PM	Concurrent D Programs (Continued)		
			D5	Cutting Edge Closing Techniques: Where Nobody Wants to Say Yes	Mediation Skills Practice Area Fifth Avenue
			D6	ADR in Innovation and Technology Cases	Pathway Olympic
			D7	Ethical Dilemmas for Court Mediations & Court Mediators	Symposium on ADR in the Courts Mercer/Denny
			D8	ADR Impact: Results Matter	Symposium on ADR in the Courts Pine
4:00 PM	-	4:15 PM	Coffee Break in the Exhibit Hall Grand III		
4:15 PM	-	5:30 PM	Concurrent E Programs		
			E1	Predicting Future Negotiating Behavior	Negotiation Skills Practice Area Grand Crescent
			E2	What Makes Arbitration in Healthcare Different?	Pathway Puget Sound
			E3	Alternative Career Paths for Young ADR Professionals	Practice Management St. Helens
			E4	Mediator Conflicts: Navigating the Waives when Worlds Collide	Ethics Baker
			E5	An Effective Conflict Management System: The Critical Role of the Ombudsman	Ombuds Symposium on ADR in the Courts Olympic Pine
			E6	Real Quality Assurance in ADR Programs	
			E7	Not Gender Neutral: Mediation Advocacy and Gender	Advocacy in ADR Fifth Avenue
			E8	Evidence Based Practices in Mediating Cases with a History of Serious Intimate Partner Violence	Symposium on ADR in the Courts Mercer/Denny
5:30 PM	-	7:00 PM	Welcome Reception in the Exhibit Hall Sponsored by Gerchen Keller Capital, LLC Grand Ballroom III Seattle		
7:00 PM	-	10:00 PM	Thursday Evening Dine-Arounds Restaurants		
Friday, April 17th					
7:00 AM	-	5:00 PM	ABA Registration Open Grand Ballroom III		
7:00 AM	-	5:00 PM	Exhibit Hall Open		
7:00 AM	-	8:00 AM	Friday Networking Breakfast and Committee Meetings Grand Ballroom II		
7:00 AM	-	8:00 AM	Collaborative Law Committee Meeting Grand Ballroom II		
7:00 AM	-	8:00 AM	ADR Practice Management, Business, and Skills Development Committee Grand Ballroom II		
7:00 AM	-	8:00 AM	International Committee Meeting Grand Ballroom II		
7:00 AM	-	8:00 AM	Young Lawyers/Young ADR Professionals Committee Grand Ballroom II		
7:00 AM	-	8:00 AM	Publications Board Open House - Learn How to Become an ABA Author Pike		
7:00 AM	-	8:00 AM	Court ADR Committee Meeting Mercer/Denny		
7:00 AM	-	8:00 AM	Breakfast for Corporate Counsel & Arbitration Advocates sponsored by CCA Fifth Avenue		
7:00 AM	-	8:00 AM	Women in Dispute Resolution Committee Grand Crescent		

PROGRAM AT A GLANCE (continued)

8:00 AM - 9:15 AM	Friday Morning Plenary: Stress, Mediation, and the Brain Science of Grief Counseling			Grand Ballroom I
9:15 AM - 9:30 AM	Coffee Break in the Exhibit Hall			Grand Ballroom III
9:30 AM - 10:45 AM	Concurrent F Programs			
	F1	50 Ways to Break an Impasse	Mediation	Grand Crescent
	F2	Double Denial of Justice - Diversity in Mediation	Diversity	Adams
	F3	The Restorative Neutral: What Neutrals Can Learn and Integrate from Restorative Practices	Dispute Resolution Generally	Blakely
	F4	Designing Voice and Processes for Participation in Governance	Government and Public Policy	Orcas
	F5	Responding to Problems Relating to Sexual Misconduct on Campus	Ombuds	Mercer/Denny
	F6	Building an Effective Divorce Professional Team	Family	Vashon
	F7	The Effective Interview: Tips from Journalists and Storytellers for Lawyers and Mediators	Communications/ Neuro/Psych	Olympic
	F8	Negotiating Like A Child	Dispute Resolution Generally	Fifth Avenue
	F9	Effective Advocacy and Management in Arbitration: Choosing the Process	Effective Arbitration Series	Puget Sound
	F10	Seattle Process Reset: Negotiating the Implementation of the \$15 Minimum Wage Law	Dispute Resolution Generally	Pike
	F11	Mediation Convening and Intake Best Practices	Ethics	Pine
	F12	Applied Decision Theory -- Transcending "ADR"	Dispute Resolution Generally	St. Helens
10:45 AM - 11:00 AM	Coffee Break in the Exhibit Hall			Grand Ballroom III
10:45 AM - 11:00 AM	Ten Minutes of Tech: Learn the basics of Google Drive and easy document-sharing practices			Grand Ballroom III
11:00 AM - 12:00 PM	Concurrent G Programs			
	G1	Effective Advocacy and Management in Arbitration Series, Part Two: Pre-Hearing Preparation	Effective Arbitration Series	Puget Sound
	G2	Getting to Arbitration and Mediation with Indian Tribes	Tribal ADR	Blakely
	G3	Can Today's Technology Answer Yesterday's Social Justice Questions about Mediation?	Dispute Resolution Generally	St. Helens
	G4	Ethical Dilemmas in Family and Business Mediation	Ethics	Olympic
	G5	Seeking Governance Solutions in Global-Local Post-Disaster ADR	International Workshop	Adams
	G6	Re-conceptualizing and Leveraging Diversity to Build an ADR Practice	Diversity	Vashon
	G7	Game Playing in Negotiation and Mediation: Machiavelli's Place At the Table	Mediation	Grand Crescent
	G8	What I'm Reading	Dispute Resolution Generally	Fifth Avenue
12:00 PM - 1:30 PM	Awards Luncheon (ticketed event)			Grand Ballroom I

PROGRAM AT A GLANCE (continued)

1:30 PM - 2:45 PM Concurrent H Programs				
	H1	The "Top Five" - Miscommunication Across Cultures and Genders	Advocacy in ADR	Grand Crescent
	H2	Arbitration Case Law Update	Arbitration	Pike
	H3	The 21st Century Lawyer: Coaching Can Make You A Better Lawyer	Practice Management	Blakely
	H4	Mediating Same-Sex Separations in a Rapidly Changing Legal Landscape	Family	Vashon
	H5	The Joint Session is Disappearing -- What's Your Plan B?	Mediation	Fifth Avenue
	H6	Social Media Do's and Don'ts for Neutrals: Marketing Your ADR Practice	Practice Management	Pine
	H7	Mediating with Multiple Generations	Diversity	Orcas
	H8	Class, Collective and Representative Actions in Employment Arbitration -- Cutting Edge Issues	Employment and Labor	Adams
	H9	Tech Disputes-Litigation 1.0, Arbitration 2.0	Technology	St. Helens
	H10	Effective Advocacy and Management in Arbitration Series, Part Three: The Efficient Hearing	Effective Arbitration Series	Puget Sound
	H11	The Full Pinocchio: Lying for the Sake of the Deal	Ethics	Olympic
2:45 PM - 3:00 PM				
		Coffee Break in the Exhibit Hall		Grand Ballroom III
2:45 PM - 3:00 PM				
		Ten Minutes of Tech: Making the Most of Your ABA Membership		Grand Ballroom III
3:00 PM - 4:15 PM Concurrent I Programs				
	I1	How Moral Psychology Helps Mediators Understand the Disputants	Mediation	Fifth Avenue
	I2	Mediation – The New Social Engineering?	Government and Public Policy	Adams
	I3	Everything You Know about Dispute Resolution is Wrong	Dispute Resolution Generally	Orcas
	I4	Nat'l Academy of Arbitrators Standards of Professional Responsibility for Empl. Arbitrators	Employment and Labor	Blakely
	I5	Effective Preparation Strategies for Mediators, Arbitrators, Clients, and Attorneys	Ethics	St. Helens
	I6	Mediation Advocacy in the Transformative Model	Advocacy in ADR	Olympic
	I7	The Current State of Federal ADR	Government and Public Policy	Pike
	I8	Toward a Vision of Productive Joint Opening Sessions	Mediation	Grand Crescent
	I9	Effective Advocacy and Management in Arbitration Part Four: Awards	Effective Arbitration Series	Puget Sound
	I10	Beyond Screening: Intimate Partner Abuse and Mediation	Family	Vashon
	I11	Dialogue on Access to Justice - Part 1	Dialogue on Access to Justice	Mercer/Denny
4:15 PM - 4:30 PM				
		Coffee Break in the Exhibit Hall		Grand Ballroom III

PROGRAM AT A GLANCE (continued)

4:30 PM	-	5:45 PM	Concurrent J Programs		
		J1	Creating Space for Peacemaking	Networking Session	Olympic
		J2	Effective Advocacy and Management in Arbitration Series, Part Five: Ethical Obligations of Arbitrators	Effective Arbitration Series	Puget Sound
		J3	Who is Afraid of Real Mediation?	Mediation	Grand Crescent
		J4	Legal Educators Colloquium Professor Resource Share	Legal Educators Colloquium	Fifth Avenue
		J5	Dialogue on Access to Justice - Part 2	Dialogue on Access to Justice	Mercer/Denny
5:45 PM	-	7:00 PM	ABA Publications Book Launch Reception: New books from Bernie Mayer and Gary Friedman	Reception	Grand Foyer
Saturday, April 18th					
7:00 AM	-	12:00 PM	ABA Registration Open		
7:00 AM	-	8:00 AM	Conference Breakfast		
8:00 AM	-	9:15 AM	Breakfast Programs		
8:00 AM	-	9:15 AM	K1	The Yes Factor	Dispute Resolution Generally
8:00 AM	-	9:15 AM	K2	Lessons in Practice Development from Trailblazers in Dispute Resolution	Diversity
Saturday International Workshop					
9:15 AM	-	10:30 AM	Intl 1	Practice Tips for Effective International Commercial Mediation	St. Helens
10:45 AM	-	12:00 PM	Intl 2	Asia Pacific International Mediation Summit Roundtable	St. Helens
Legal Educators Colloquium					
8:00 AM	-	9:00 AM	LEC A-1	Beyond Small Claims: New Venues for Mediation Programs	Cascade Ballroom 1
8:00 AM	-	9:00 AM	LEC A-2	On Teaching Negotiation With Clients	Cascade Ballroom 2
9:15 AM	-	10:30 AM	LEC B-1	Teaching Arbitration Law, Policy and Practical Skills	Cascade Ballroom 1
9:15 AM	-	10:30 AM	LEC B-2	Teaching Practical Negotiations	Cascade Ballroom 2
10:30 AM	-	10:45 AM	Coffee Break		
10:45 AM	-	12:00 PM	LEC C-1	How Being Angry Leads to Good Research	Cascade Ballroom 1
10:45 AM	-	12:00 PM	Shoptalk	Integrating international students into Your Dispute Resolution Courses	Cascade Ballroom 2
Legal Educators Colloquium Luncheon (ticketed event)					
12:15 PM	-	1:30 PM			
1:45 PM	-	3:30 PM	Shoptalk	Integrating Dispute Resolution into the Curriculum: Ideas and Political Strategies for Making It Happen	Fifth Avenue

THURSDAY, APRIL 16

Thursday Opening Plenary 8:00 – 9:15 AM

How ADR has Shaped the Modern International Sporting World

Grand Ballroom 1

Arbitration is a widely-used process in sport, both domestic and international. This plenary session will explore how and why arbitration in sport works, including disputes arising from disciplinary matters, the use of performance-enhancing drugs and methods, and economic disputes. It will also consider mediation and mandatory resolution facilitation proceedings.

Richard W. Pound, Stikeman Elliott LLP, Montreal, Quebec, Canada

Coffee Break in the Exhibit Hall. 9:15 – 9:30 AM

Concurrent Series A

9:30 – 10:45 AM

A1: Anger: The Silent Decision Maker

How Anger Affects Judgment and Decision-making in Negotiations and Mediations

Room: Grand Crescent

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: No

Most failed negotiations produce an anger state carried in to mediation. Innovative work by Nicola Hartfield and Phillip Green has gathered together the latest neurological and behavioral sciences research reporting on how anger influences and affects our judgment and decision-making. We don't stop thinking, but it is "how" we think that changes. This work is a first to comprehensively set out the dangers of believing that it is safe to make good decisions when angry. Over 30 different research based cognitive changes are explained. Understanding some of the surprising anger cognition impacts makes you a better negotiator or mediator.

Phillip Green, P D Green Barrister, Wellington, New Zealand

Nicola Hartfield, Nicola Hartfield Dispute Resolution, Napier, New Zealand

A2: Awarding Attorneys' Fees — The Art and the Science

Room: Puget Sound

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

It is common for arbitration agreements and arbitration rules to provide for the shifting of arbitration and attorneys' fees and costs. It is often the case that arbitrators consider these issues in the process of issuing the Award. It is unfortunately all too common for arbitrators to apply contractual provisions, rules and legal principles incorrectly; not to provide a thoughtful process to the determination of these issues; and to fail to give sufficient attention in the Award to the proper determination of these issues. A panel of expert arbitrators and a highly regarded attorney fee expert will address these issues and will comment on common errors and best practices.

Richard Chernick, JAMS, Los Angeles, California

Michael Young, JAMS, New York, NY

Stephen Gilbert, The Law Office of Stephen P. Gilbert, Larchmont, NY

Kenneth Moscarel, Seattle (Sammamish), WA

THURSDAY, APRIL 16 (continued)

Concurrent Series A (continued)

9:30 – 10:45 AM

A3: Judges and Mediation

Emerging Ethics Issues

Room: Pine

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

This interactive session will explore ethical, justice, and practice issues relating to the use of mediation techniques by sitting and retired judges. Issues to be discussed include: the ethical and practice responsibilities of lawyers who represent clients in mediations conducted by both sitting and retired judges; the ethical constraints on retired judges who serve as “senior judges” and also have a mediation practice; and circumstances under which sitting judges who conduct mediated settlement conferences in cases assigned to them for trial should recuse themselves if their efforts at settlement fail.

James Alfini, South Texas College of Law, Houston, Texas

Nancy Welsh, Pennsylvania State University The Dickinson School of Law, University Park, Pennsylvania

Sharon Press, Hamline University School of Law, St. Paul, Minnesota

A4: ADR Solutions and Approaches for High Performance Sports Disputes

Best Practices for Mediating and Arbitrating Sports Disputes

Room: Olympic

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

ADR processes in handling high performance sports disputes at the national and international level are explored. A panel of experienced international sports mediators and arbitrators will discuss typical sports disputes (team selection, athlete funding, and challenges to sports federation policies/decisions), and ADR solutions used in the U.S., Canada, the Court of Arbitration for Sport, and professional sports. The panel will review international regimes for anti-doping disputes, and novel approaches and best practices for mediating and arbitrating both doping and non-doping cases. We will share innovative ADR approaches of the SDRCC, including its virtual tribunal and other distance approaches to ADR.

Paul Godin, ADR Chambers, Toronto, Ontario

Richard H. McLaren, McKenzie Lake Lawyers LLP, London, Ontario, Canada

Marie-Claude Asselin, Sport Dispute Resolution Centre of Canada, Montreal, Quebec, Canada

Carol L. Roberts, Vancouver, British Columbia, Canada

Richard W. Pound, Stikeman Elliott LLP, Montreal, Quebec, Canada

Jeffrey G. Benz, Benz Law/ Benz ADR, Los Angeles, California

A5: Drunk, Disorderly, and in Dispute

Dealing with Impaired Parties in Mediation

Room: Baker

Practice Area Track: Ethics

CLE Program: Yes

Mediators have ethical duties to ensure that parties participate meaningfully and consent to any agreed settlement. However, how do mediators decide that parties are incapable of participating meaningfully in the process? This panel of experienced mediators and dispute resolution scholars will offer practical guidance for dealing with parties who, because of alcohol, drugs, technological distractions, or mental impairment, have difficulty with the mediation process. Panelists will discuss different types of impairment, review the ethical guidelines in this area, and share examples from real-life experience. The audience will be encouraged to share their own experiences as well.

Rishi Batra, Texas Tech University School of Law, Lubbock, Texas

Erin Archerd, The Ohio State University Moritz College of Law, Columbus, OH

Lauren Newell, Ohio Northern University, Pettit College of Law, Ada, OH

For detailed program information, including presenter bios, presentations, and program materials, visit the Online Conference Program at: <http://m.xcdsystem.com/aba>.

THURSDAY, APRIL 16 (continued)

A6: Latest Developments in FINRA Securities Arbitration

What You Need to Know to be Current

Room: Adams

Practice Area Track: Securities ADR

CLE Program: Yes

The presentation will provide up to date coverage of the latest developments in FINRA securities regulation and arbitration. Subjects will include the composition of arbitration panels, the definitions of public and non-public arbitrators, expungement procedures, a proposed rule on mid-case referrals, and increases in honorarium and fees. A report will also be given from a panelist who is a member of the national Task Force recently formed by FINRA. Lecture, discussion and case studies will be used by the expert panel. The material will be presented on PowerPoint during the presentation and included in case materials.

Philip Cottone, Property Trust Advisory LLC, Malvern, PA

Ken Andrichik, FINRA, New York, NY

Lois Rosenbaum, Stoel Rives LLP, Portland, OR

Joan Stearns Johnsen, JSJ ADR, Boston, MA

Darlene Pasieczny, Samuels Yoelin Kantor, LLP, Portland, OR

A7: Six Ways to Court Defeat on the Battlefield of Mediation

Lessons from Sun Tzu on the Art of Negotiation War

Room: Fifth Avenue

Practice Area Track: Mediation

CLE Program: No

In his classic treatise, *The Art of War*, Chinese strategist and philosopher Sun Tzu wrote: “These are the six ways of courting defeat – neglect to estimate the enemy’s strength; want of authority; defective training; unjustifiable anger; nonobservance of discipline; failure to use picked men . . .” In this interactive panel discussion an experienced group of mediators will utilize entertaining scenarios and multimedia aids to illustrate Sun Tzu’s insights into the value of skillful preparation for successful mediation advocacy and ways to avoid common mistakes which can lead to disaster.

Greg Derin, Judicate West, Los Angeles, California

Michael Young, Judicate West, Los Angeles, California

Karin Hobbs, Hobbs Mediation, Salt Lake City, Utah

George Brown, Resolute Systems, LLC, Memphis, Tennessee

A8: A View From the Trenches: What’s Working and What’s Not Working with Mediators

Room: St. Helens

Practice Area Track: Practice Management and Business Development

CLE Program: Yes

This program features an insider discussion about how mediators manage the mediation process. Learn from a panel of lawyers with diverse practices about what makes a good mediator stand out from the pack. Hear techniques that work and don’t work with counsel and their clients. The panel will feature 3 to 4 lawyers who use mediation, and will be moderated by Gina Miller, VP at JAMS, and Mark Travis, mediator/arbitrator with Travis ADR. Topics include: Mediator interpersonal skills/style; Evaluative v. facilitative mediator; Preparation/follow up; Pros/cons of joint sessions and ex-parte sessions; Best/worst practices for navigating through impasse; Mediator’s proposal.

Gina Miller, JAMS, Los Angeles, CA

Gretchen Freeman Cappio, Keller Rohrback, Seattle, WA

Mark Travis, Travis ADR Services, LLC, Cookeville, TN

Kasey Huebner, Mills Meyers Swartling, Seattle, WA

Grant Degginger, Lane Powell PC, Seattle, WA

Coffee Break in the Exhibit Hall (Grand III). 10:45 – 11:00 AM

THURSDAY, APRIL 16 (continued)

Concurrent Series B

11:00 AM – 12:15 PM

B1: Emotions, Stress and Mediation Workshop

A Neuroscience-based Approach for Advocates and Mediators

Room: Fifth Avenue

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: Yes

Attorneys confront strong emotions and physiologic stress in conflict situations and neuroscience shows us how these processes impair decision-making. Everyone, parties, advocates, and mediators, is affected. An emerging standard of care is to use neuroscience to better understand how the mind and body react in conflict situations. This presentation will examine how neuroscience provides groundbreaking insights for handling strong emotions and using them to identify emotional interests. Participants will experience hands-on practice with a range of approaches, based on the neuroscience of emotions and stress, to achieve more satisfying outcomes.

Jill Tanz, Chicago Mediation LLC, Chicago, Illinois

Martha McClintock, Chicago, Illinois

David Levin, Santa Fe, New Mexico

B2: Situation Assessments: Identifying Issues, Interests and Dynamics in a Public Policy Dispute

Room: Baker

Practice Area Track: Public Policy

CLE Program: No

This interactive session will provide an introduction to and examples of the situation assessment, an interview-based effort to explore relevant issues, interests and dynamics between and among involved parties to a public policy dispute. It is a common first step in exploring whether a potential collaborative process would be productive. Presenters will provide an overview of the phases of a multi-party dispute resolution process, then delve into this typical first step, using specific examples from situation assessments recently conducted by the William D. Ruckelshaus Center. The session will be interactive, with time for discussion among presenters and attendees.

Michael Kern, William D. Ruckelshaus Center, Seattle, WA

Amanda Murphy, William D Ruckelshaus Center, Seattle, WA

Chris Page, William D. Ruckelshaus Center, Seattle, WA

B3: Time Management for Attorneys and Neutrals

Room: Adams

Practice Area Track: Practice Management and Business Development

CLE Program: No

In the business of law “time IS money.” Time management is one of the most sought after skills for attorneys and neutrals, and one of the most elusive. This seminar includes specific tools Cami uses in coaching attorneys, mediators and arbitrators to be more productive and improve the use of their time. She teaches neutrals and other legal professionals how to use these tools in order to work smarter rather than harder. She offers a “paradigm shift”—a different way of viewing time and time management—and specific changes that mediators, arbitrators and attorneys can implement right away to use their time more efficiently, ease stress, and increase productivity.

Cami McLaren, McLaren Coaching, Sacramento, California

THURSDAY, APRIL 16 (continued)

B4: Ethical Considerations in Mediating Disputes Involving Self-Represented Litigants

Room: Mercer/Denny

Practice Area Track: Ethics (A Symposium on ADR in the Courts Program)

CLE Program: Yes

This panel explores one of the most pressing issues that confront modern day mediators—what are their ethical limits and responsibilities in helping self-represented parties participate meaningfully in mediation? Increasingly, mediation participants are self-represented, especially in family disputes and landlord-tenant disputes where the self-representation rate is over 80%. This panel will highlight the most important ethical considerations of which mediators must be aware when self-represented parties are mediation participants and will provide concrete strategies for optimizing self-represented participants' effective engagement in the mediation process. Ethical considerations to be discussed include obtaining informed consent, maintaining impartiality, balancing power, and promoting party self-determination.

Michael Colatrella, McGeorge School of Law, Sacramento, California

Lela Porter Love, Benjamin Cardozo School of Law, New York, New York

Ellen Waldman, Thomas Jefferson School of Law, San Diego, CA

Sharon Press, Hamline University School of Law, St. Paul, Minnesota

B5: Culture Change through Tabletop Games

Learning to Collaborate (and “Compete” Together)

Room: Grand Crescent

Practice Area Track: Negotiation

CLE Program: Yes

Did you grow up playing only competitive games and internalizing the message that individualized competition is culturally neutral and teaches critical life skills? This session will introduce participants to lesser known models of play that depend upon team-based competition (against the game) and group problem-solving, and that offer the potential to test cultural norms of competition while allowing opportunities to practice skills that will support both interest-based negotiation and mediation practices. Learn about the ways in which games can support skills learning, be used within a negotiation or mediation, and assist parties to rethink their approach to problem solving.

Sharon Sutherland, Delta, British Columbia

Emily Martin, PERC, Kirkland, Washington

B6: And the Crowd Roared: “Research Shows Value of Court ADR Programs”

Good Research Results and Their Practical Implications

Room: Pine

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

For years courts have shown faith in ADR programs by supporting them with money, inclusion in case management plans, and referrals for a wide variety of cases. But is it worth it? Is there a positive impact on the courts? Litigants? Finally there is research to answer those questions, and the answers are resounding YESs! Attendees will learn about the research methodologies, findings, and implications from three perspectives: researchers; judges; and, ADR program administrators. Attendees will learn about the impact of ADR on docket management, shifts in litigants' perceptions of justice and the judicial system, and completeness of case resolutions.

Jonathan Rosenthal, District Court of Maryland, Annapolis, MD

John Morrissey, District Court of Maryland, Annapolis, MD

Lorig Charkoudian, Community Mediation Maryland, Takoma Park, MD

THURSDAY, APRIL 16 (continued)

Concurrent Series B (continued)

11:00 AM – 12:15 PM

B7: Managing Dispute Resolution in Developing Economies

How Corporate Counsel Manage ADR in a Global Economy

Room: Olympic

Practice Area Track: International

CLE Program: Yes

ADR is recognized as an essential element of successful economic development around the world. However, as companies begin to do business in developing countries, understanding of ADR and ADR capacity are often at an elementary stage. The panel will address approaches taken by corporate counsel to manage disputes effectively under such circumstances and the work of organization such as the ABA DR Section, The CPR Institute, UNCITRAL, the World Bank/International Monetary Fund and the International Financial Corporation to enhance ADR capacity in places such as the Asia-Pacific region and Brazil.

Geetha Ravindra, International Monetary Fund, Washington, DC

Noah Hanft, The CPR Institute, New York, NY

B8: The Appropriate Relationship Between Arbitration, Mediation and Settlement

Creating a More Coordinated, Cooperative Dispute Resolution Process

Room: Puget Sound

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

This interactive session will be led by three experienced arbitrators and mediators. The presenters will discuss the appropriate relationship between mediation, arbitration and settlement as those processes exist along the dispute resolution continuum. We will address the following questions: (1) How can mediation be used to promote earlier, more effective settlement of disputes in pending arbitrations? (2) What interaction (if any) should the arbitrator(s) have with the mediator? (3) Can mediation or other cooperative approaches be used to set the stage for more appropriately tailored dispute resolution processes, including arbitration procedures? (4) Can med/arb (including variations like mediation and last-offer arbitration) be an effective alternative for resolution of some disputes? (4) What, if any, safeguards need to be established in such approaches?

John Sherrill, Arbitrator and Mediator, Atlanta, GA

Larry Mills, JAMS, San Francisco, CA

Ruth Glick, Ruth V. Glick Mediator and Arbitrator, Burlingame, CA

Edna Sussman, Scarsdale, New York

Thursday Networking Luncheons

12:15 – 1:30 PM

Arbitration, Mediation, and International Networking Luncheon (*Ticketed Event*)

Room: Grand Ballroom II

Symposium on ADR in the Courts Networking Luncheon (*Ticketed Event*)

Room: Pike

THURSDAY, APRIL 16 (continued)

Concurrent Series C

1:30 – 2:30 PM

**C1: What You Must Know About Branding Your Practice in 2015
An Interactive Discussion Featuring Expert Tips for Thriving in a Competitive Market**

Room: St. Helens

Practice Area Track: Practice Management and Business Development

CLE Program: No

In today's legal market, ADR buyers are sophisticated, well-informed, and have more competent ADR professionals to choose from than ever. In the age of increased competition, shrinking legal budgets, and evolving lawyer media consumption you must strategically position your firm and your practice in the marketplace. You already have a brand, whether you know it or not, now learn how to effectively harness its power. Hear first-hand from frequent ADR users and established experts, how to increase your brand equity, attract the right clients, navigate the changing media landscape, and utilize strategic and compelling marketing tactics.

Mark Smalls, JAMS, Irvine, CA

Harrie Samaras, West Chester, PA

Traci Stuart, Blattel Communications, San Francisco, CA

Jake Larson, Foster Pepper PLLC, Seattle, WA

C2: Linked in...Conflicted Out—Arbitration Ethics Meet Social Media

Warnings and pitfalls for neutrals in an internet connected era

Room: Adams

Practice Area Track: Ethics

CLE Program: Yes

Arbitration ethics, particularly arbitrator's duty to disclose conflicts, has become more challenging in the age of social media. What are the new parameters? The panel will caution practitioners about the pitfalls of Internet connectivity and present guidelines for arbitrator disclosure. In addition, they will explore general principles of arbitrator ethics including duties of independence, impartiality, ex parte communications and confidentiality in the age of social media. New guidelines prepared by a group of prominent arbitrators and representatives of ADR associations will also be presented.

Ruth Glick, Ruth V. Glick Mediator and Arbitrator, Burlingame, CA

Laura Stipanowich, Smith, Currie & Hancock LLP, Washington, DC

Robert Holtzman, Arbitrator, Los Angeles, CA

C3: ADR In Healthcare Disputes From the CEO's Perspective

Room: Stuart

Practice Area Track: Health Care

CLE Program: Yes

The presenter has represented clients in ADR settings, has been a client, and has arbitrated, mediated and facilitated. As the former CEO of Blue Cross & Blue Shield of RI, he has a unique perspective regarding litigation and ADR. He will describe why healthcare disputes are particularly suited for ADR. Purcell will review why confidentiality, speed, and the lack of res judicata effect are so important to healthcare participants and why the failure of counsel to consider ADR in healthcare disputes approaches malpractice. He also will discuss CEO and Boards' perspectives—what is valued and what is highly irritating.

Jim Purcell, JimPurcellADR, Hyannis, Massachusetts

THURSDAY, APRIL 16 (continued)

Concurrent Series C (continued)

1:30 – 2:30 PM

C4: Introducing Evidence in an Arbitration Hearing

Admitted. Now, How Much Weight Should I Give It?

Room: Puget Sound

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

State statutes and rules of the American Arbitration Association and JAMS are designed to give consumers and unrepresented parties a more hospitable environment. Arbitrators thus deal with unrepresented parties unaware of procedures for introducing evidence at hearings. What basic rules for introducing evidence should they know? How should arbitrators conduct hearings involving unrepresented parties and be fair with actual and apparent impartiality? Because arbitrators are not bound by formal rules of evidence, they often admit offered evidence and “give it appropriate weight.” What is that weight? How can parties increase the weight the arbitrator will give to their evidence?

Michael Briggs, San Diego Neutrals, LLC, La Jolla, CA

Kenneth Kato, Spokane, WA

C5: Around the Asia ADR World in 60 Minutes

Surprises, Innovations and Next Steps from a Pan-Asia ADR Summit

Room: Olympic

Practice Area Track: International

CLE Program: No

ADR leaders, judges, mediators, academics and innovators from throughout Asia gathered in New Delhi, India in February 2015 for an ABA Dispute Resolution Section initiated, Pan-Asian ADR Summit. Join a diverse group of presenters and meet new international colleagues as we recap lessons learned and explore next steps for Mediation and ADR Capacity Building in Asia and beyond.

Sheila Purcell, UC Hastings College of the Law, San Francisco, CA

Sukhsimranjit Singh, Willamette University College of Law, Salem, OR

Nadja Alexander, Hong Kong Shue Yan University; James Cook University, Hong Kong

Rajesh Sharma, School of Law, City Univ. of Hong Kong, Hong Kong, SAR

C6: Effective and Creative Solutions to Resolving Disputes in Indian Country

Room: Cascade Ballroom 1

Practice Area Track: Tribal Issues

CLE Program: Yes

The panel on Effective and Creative Solutions to Resolving Disputes in Indian Country will explore issues related to tribal court jurisdiction, effective types of dispute resolution agreements between Indian tribes and third parties, and creative solutions to resolving disputes between Indian tribes and third parties. The panel will include a tribal attorney, a private attorney who represents Indian tribes, and a private attorney who represents third parties that conduct business and other transactions with Indian tribes.

Bart Freedman, K&L Gates LLP, Seattle, WA

Ben Mayer, K&L Gates LLP, Seattle, WA

Miko Hernandez, Faegre Baker Daniels, Minneapolis, MN

Thomas Schlosser, Morisset, Schlosser, Jozwiak & Somerville, Seattle, WA

THURSDAY, APRIL 16 (continued)

C7: Best Practices for Designing Appellate Mediation Programs

Room: Mercer/Denny

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

This workshop will share the results of Justice Jewel Welch investigation of more than 45 existing Appellate Mediation Programs and propose the elements of successful programs. Factors include the preferred mediator style (facilitative / evaluative), mandatory participation, selection of the mediator, sanctions, case selection (including policies regarding unrepresented parties), and the level of “buy in” from court personnel and the bar. This program seeks to address why some appellate mediation programs appear to thrive while others are being terminated because they are not cost efficient. The program will consist of a 20 minute presentation by Justice Welch and then a discussion with participants facilitated by Professor Robinson.

Peter Robinson, Straus Institute, Pepperdine School of Law, Malibu, CA

Jewel Welch, Baton Rouge, LA

C8: Strategies for Successful Mediation Pilot Projects

Room: Pine

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

This presentation will include a description of mediation pilot programs in two federal district courts (pilots targeting civil rights cases, loan modifications, and mediator assessment). The speakers will discuss what motivated these two courts to pilot certain programs, what worked and didn't work in developing the pilots, and the outcomes of the programs thus far. The speakers will encourage audience discussion about pilot programs in other mediation organizations. This program is intended to offer ideas and generate discussion about how pilots customize the mediation process for particular case types and address issues central to ADR programs (such as quality control).

Gail Killefer, U.S. District Court (C.D.CA), Los Angeles, CA

Rebecca Price, U.S. District Court for the SDNY, New York, NY

C9: Conflict Within Faith Communities: Different Approaches to Resolution and Spiritual Growth

What Happens When Interests Are Spiritual Instead of Reasoned?

Room: Baker

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

This program features speakers who are regularly engaged in addressing conflicts arising within church congregations, religious organizations, and other Spirit-led communities. Very often in such settings, both the conflict resolution process and the outcome are informed by religious or spiritual concerns or principles. Indeed, some religious communities view conflict, disruptive and unpleasant though it is, as an opportunity to strengthen and revitalize the group and bring it closer to the Spirit. This is a unique perspective on a fascinating topic: What if one's “interest” is experienced as originating in the Divine?

F. Peter Phillips, Business Conflict Management LLC, Montclair, NJ

David Hoffman, Boston Law Collaborative, Boston, MA

Brian J. Bloch, Department of the Interior, Washington, D.C.

THURSDAY, APRIL 16 (continued)

Concurrent Series C (continued)

1:30 – 2:30 PM

C10: A Holistic Approach to Resolving Family Separations and Divorces

Room: Cascade 1C

Practice Area Track: Family

CLE Program: No

The Honoring Families Initiative at IAALS-The Institute for the Advancement of the American Legal System at the University of Denver is being honored at the Conference with the 2015 Institutional Lawyer as Problem Solver Award. In 2013 the IAALS launched the Resource Center, an out of court alternative for appropriate families that provides affordable and accessible legal dispute resolution, counseling, educational, and financial planning services for transitioning parents and their children. Services are provided by law and graduate students from the Sturm College of Law, the Graduate School for Professional Psychology and the Graduate School of Social Work at the University of Denver. The students are supervised by a psychologist, attorney mediator, and social worker who have had extensive experience in family law. Join representatives from the Center to discuss its work creating this alternative, its dispute resolution component, evaluations, and replication efforts.

Janice Davidson, Institute for the Advancement of the American Legal System, Denver, CO

Melinda Taylor, Resource Center for Separating and Divorcing Families, Denver, CO

Coffee Break in the Exhibit Hall (Grand III).2:30 – 2:45 PM

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THURSDAY, APRIL 16 (continued)

Concurrent Series D

2:45 – 4:00 PM

D1: Meanings of Silence: Discovering Sound Tools for Effective Communication in Mediation

Room: St. Helens
Practice Area Track: Mediation
CLE Program: No

In this workshop we will explore the role of silence in the mediation process. We will look at different meanings and functions of silence. This will be an interactive workshop where the participants will be asked to reflect on their experience with silence. During the workshop we will use visual and auditory aids, music, brief movie clips and exercises involving audience participation. We will focus on mediation as a form of communication during which various types of silence may promote or inhibit successful resolution of conflict hoping for the participants to leave with sound tools to deal with silence in the mediation process.

Anita Dorczak, Westbrook Law & Mediation Centre, Edmonton, Alberta

D2: Costs, Costs, Costs: Managing Arbitration Costs and Dealing with the Non-Paying Party

Room: Puget Sound
Practice Area Track: Arbitration–Domestic & International
CLE Program: Yes

Costs are rising. The experienced panel will discuss tools to decrease arbitration costs and strategies for deferring or reducing administrative fees and streamlining arbitrations. The panel will also address (a) managing fee deposits and (b) the challenges raised when a party fails to pay initial or ongoing fees. What are the options for the arbitral institution, the arbitrators and the other (paying) party? Are there special exceptions excusing non-payment of fees? The presentation encourages audience participation and covers both domestic and international arbitrations.

Robert Shlachter, Stoll Berne, Portland, OR
Eric Lindauer, Portland, OR

D3: Collaborative Law Approach to Elder Law and Probate Disputes

How to Resolve Disputes Peacefully, Quickly, Economically and Maintain Important Relationships

Room: Stuart
Practice Area Track: Collaborative Law
CLE Program: Yes

Collaborative Law is widely accepted as a process for resolving disputes in the area of family law. The process is gaining acceptance as a first option for resolving disputes arising in many areas of civil law, particularly where maintaining relationships is important. Elder Law is an area of legal practice that places an emphasis on the myriad of issues that affect the aging population in our country. Family relations can be severely damaged if these issues are litigated. When disputes arise in Probate, Trusts and Estates matters maintaining ongoing relationship are critically important. This presentation will demonstrate the effectiveness of face-to-face meetings, and employing interest based negotiations to resolve disputes that arise in these areas of law.

Lawrence R Maxwell, Jr., Collaborative Lawyer-Mediator-Arbitrator, Dallas, Texas
Melanie Atha, Cabaniss, Johnston, Gardner, Dumas & O’Neal LLP, Birmingham, AL
Jamie Clausen, Phinney Estate Law, Seattle, Washington

THURSDAY, APRIL 16 (continued)

Concurrent Series D (continued)

2:45 – 4:00 PM

D4: The Behavior of Successful Negotiators

Exploiting the Classic Study on Expert Negotiators in Action

Room: Grand Crescent

Practice Area Track: Negotiation

CLE Program: Yes

This session will discuss “The Behavior of Successful Negotiators,” a paper written in 1976 and still very relevant today both as a teaching mechanism and as a tool for practitioners. No longer will you wonder why some questions have the impact they do. You may even find yourself preparing differently as you learn what expert negotiators do that average negotiators do not. Pick up a copy for yourself and learn from Neil Rackham, the researcher-author of the paper, and Ava Abramowitz, a mediator and George Washington Law School instructor of negotiations, how practitioners can use the study to improve their negotiation and mediation skills.

Ava Abramowitz, GW Law School, Washington, DC

Neil Rackham, Leesburg, VA

D5: Cutting Edge Closing Techniques: Where Nobody Wants to Say Yes

Sophisticated Tactics for Closing the Gap and Settling Challenging Actions in a Day

Room: Fifth Avenue

Practice Area Track: Mediation

CLE Program: Yes

A select group of Distinguished Fellows of the International Academy of Mediators will reveal what is in their tool box when neither party wants to back down and accept the other’s proposals at the end of a tough negotiation. Closing techniques ranging from private, written mediator’s analyses to soft-ball plays, such as “three wishes” and hypothetical negotiations, to managing “the overlap” and ethical issues arising out of those nuanced end game private conversations, these mediators will tell all.

Jan Schau, ADR Services, Los Angeles, CA

Jerome Weiss, Mediation Inc., Cleveland, OH

Eugene Moscovitch, Los Angeles, CA

Steven Rottman, Los Angeles, CA

D6: ADR in Innovation and Technology Cases

Are Tech Cases Special? What You Need to Know

Room: Olympic

Practice Area Track: Intellectual Property

CLE Program: Yes

The program will focus on creative and practical ways to obtain the maximum benefits and efficiencies likely resulting from using ADR to resolve scientific, engineering, software and IP based disputes in our nation’s innovation industries. Hear how experts in the field have handled the special considerations involved in mediating and arbitrating these disputes. To benefit all, the program will be interactive: not only will the panelists share their experiences with the attendees but also the attendees will be able to share their own.

Michael Diamant, Taft Stettinius & Hollister LLP, Cleveland, OH

Susan Nycum, Portola Valley, CA

Conna Weiner, Conna Weiner ADR, Boston, MA

Harrie Samaras, West Chester, PA

Peter Michaelson, Michaelson ADR Chambers, LLC, New York, NY

THURSDAY, APRIL 16 (continued)

D7: Ethical Dilemmas for Court Mediations & Court Mediators

Navigating the Treacherous Waters with Common Sense

Room: Mercer/Denny

Practice Area Track: Court ADR

CLE Program: Yes

Through specific fact scenarios, this interactive presentation will explore ethical pitfalls that arise for court mediators and in court-ordered mediations. The ABA Model Standards of Conduct for Mediators, ABA opinions, and various state and federal rules provide the framework for this lively discussion that will include audience input, specific guidance and best practice recommendations.

Jill Morris, U.S. District Court for the Western District of Missouri, Kansas City, MO

Rebecca Price, U.S. District Court for the SDNY, New York, NY

D8: ADR Impact: Results Matter

Debunking What We Think We Know about ADR

Room: Pine

Practice Area Track: Court ADR

CLE Program: No

Many proponents of ADR, especially mediation, believe that it results in better outcomes and can even change the way we respond to conflict. In this session, two programs will describe their explorations of these beliefs. In one, the Maryland Mediation and Conflict Resolution Office (MACRO) is collaborating with Johns Hopkins University to use a public health approach to changing how people respond to conflict. Think anti-smoking, HIV, and drunk driving campaigns. In the other, Resolution Systems Institute is using a cloud-based case management, monitoring and evaluation system to compare home retention and other foreclosure outcomes based on mediation program parameters.

Nick White, Maryland Mediation and Conflict Resolution Office (MACRO), Annapolis, MD

Susan Yates, Resolution Systems Institute, Chicago, IL

Heather Fogg, Maryland Mediation and Conflict Resolution Office (MACRO), Annapolis, MD

Coffee Break in the Exhibit Hall (Grand III)4:00 PM – 4:15 PM



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THURSDAY, APRIL 16 (continued)

Concurrent Series E

4:15 – 5:30 PM

E1: Predicting Future Negotiating Behavior

Moneyball for Negotiation: Acting on the Intelligence in Mediation Room: Grand Crescent
Practice Area Track: Communications/Neuroscience/Psychology
CLE Program: Yes

Hope and uncertainty are often the coin of the realm in mediation. Mediation participants are now using predictive analytics for insights into their businesses and to forecast the distributive negotiation dance during mediation. Come see how such projections give parties hope—even when there is a large gap—and keep them engaged through troughs in the day.

Don Philbin, Picture It Settled, LLC, San Antonio, TX

E2: What Makes Arbitration in Healthcare Different?

Room: Puget Sound
Practice Area Track: Health Care
CLE Program: Yes

Disputes arising in the healthcare setting differ in many respects from other disputes. Parties often are in a long standing relationship that will continue after the disputes at hand, and they operate against a host of complicated regulatory, legal and ethical requirements. The panel will look at common procedural issues that occur in some typical healthcare cases. These includes: when are cases ripe for arbitration; what damages can the arbitrator award; can non-signatories to the contract be bound to arbitrate; and reasons for vacatur of the arbitration award. These arise in typical or common healthcare cases that include: physician practice break-up and shareholder issues, breach of management services and risk-sharing agreements, claims payment and reimbursement issues (prompt pay, clean v. unclean claims, electronic billing and collections), Stark Law and Anti-Kickback safe harbors, Health Care Quality Improvement Act matters, data breaches, and peer review disputes. The session will include a prepared hypothetical case for discussion and interaction.

Myra Selby, Ice Miller, Indianapolis, IN

Katherine Benesch, Benesch & Associates, LLC, Princeton, NJ

E3: Alternative Career Paths for Young ADR Professionals

Paving the ADR Road Less Traveled

Room: St. Helens
Practice Area Track: Young Lawyers
CLE Program: No

Think building your own mediation practice or to become an arbitrator will take years to develop? Interested in incorporating ADR into your practice right now instead of waiting until you've acquired grey hair and 20 years of experience? Then come to this interactive session and meet young attorneys who have successfully built successful ADR practices shortly after leaving law school. Whether you'd like to include ADR into your practice at a firm, set up your own mediation practice or explore other ADR career paths, this is the ideal session for you! Bring your questions and ideas!

Serena Lee, American Arbitration Association, San Francisco, CA

Lani Baron, Alternative Divorce Solutions, Newport Beach, California

Michael Aurit, The Aurit Center for Mediation, Scottsdale, Arizona

THURSDAY, APRIL 16 (continued)

E4: Mediator Conflicts: Navigating the Waives when Worlds Collide

Room: Baker

Practice Area Track: Mediator Ethical Guidance

CLE Program: Yes

This interactive workshop will explore whether there are clear conflicts where a mediator should not mediate even if the mediator discloses conflicts and the parties waive. While the Model Standards of Conduct for Mediators (adopted by ABA, ACR and AAA) do not require automatic mediator recusal when clear conflicts arise, some other mediator standards, such as the Florida Supreme Court adopted Standards of Professional Conduct for Mediators, do require recusal under such circumstances. Workshop participants will 1) review the Model Standards provisions on mediator conflicts and impartiality and 2) ethics advisory opinions on mediator conflicts issued by the FSC Mediator Ethics Advisory Committee and other advisory groups. Participants will be invited to consider whether clear conflicts may arise and a framework for identifying such clear conflicts.

Gregory Firestone, University of South Florida Conflict Resolution Collaborative, Tampa, Florida

Fran Tetunic, Nova Southeastern University School of Law, Fort Lauderdale, Florida

E5: An Effective Conflict Management System: The Critical Role of the Ombudsman

Room: Olympic

Practice Area Track: Ombuds

CLE Program: No

An effective Conflict Management System should minimize risk, assist in protecting reputation, reduce financial and human costs and build trust to foster an ethical environment. This panel will discuss current conflict management systems and why they are incomplete. They will outline how an ombudsman program is a best practice in filling the gaps. They will overview the characteristics of ombudsman programs and describe the three major ombudsman models. The discussion will conclude with outlining the five core capabilities for setting up and sustaining a best in class ombudsman program. This is the formal presentation recommended by the DRS Ombuds Committee.

Charles Howard, Shipman & Goodwin LLP, Hartford, CT

Sara Thacker, University of California, Berkeley, Berkeley, CA

Jonathan Stier, King County Ombudsman's Office, Seattle, WA

Melanie Lewis, Baker Hughes, Houston, TX

E6: Real Quality Assurance in ADR Programs

What It Takes to Set the Bar High-er; A Never Ending Task

Room: Pine

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

When the decision is made to take a conflict to ADR, the people making that decision should be able to have confidence that the service providers will provide high quality ADR services. But, if the program is not focused on quality, how will we know the practitioners will provide high quality services. This session will explore the steps necessary to have a high quality ADR program, from practitioner qualifications to continuing education, and everything in between. This interactive and fun session will have attendees consider what is important to them in assuring a high quality ADR program.

Jonathan Rosenthal, District Court of Maryland, Annapolis, MD

Maureen Denihan, District Court of Maryland, Annapolis, MD

Michele Ennis, Bosserman Center for Conflict Resolution, Salisbury, MD

Gretchen Kainz, District Court of Maryland, Rockville, MD

THURSDAY, APRIL 16 (continued)

Concurrent Series E (continued)

4:15 – 5:30 PM

E7: Not Gender Neutral: Mediation Advocacy and Gender

Room: Fifth Avenue

Practice Area Track: Advocacy in ADR

CLE Program: Yes

From the recent popularity and criticism of Facebook Chief Operating Officer Sheryl Sandberg's best-selling book, *Lean In*, to the press' analysis of the tactics of a female Secretary of State, women as deal makers has captured our cultural attention. This workshop asks the question, how does gender impact us as mediators or mediation advocates? Much of the reported empirical research focuses on the fact that women report more anxiety in negotiations and less self-confidence. However, women exhibit different behaviors in negotiating for others than they do in negotiating for themselves, and in fact get as much or more for their client as men. Come join this spirited, honest, and insightful conversation; everyone is welcome!

Stephanie Bell, Straus Institute for Dispute Resolution, Malibu, CA

Denise R. Madigan, Los Angeles, CA

Steven Rottman, Los Angeles, CA

E8: Evidence Based Practices in Mediating Cases with a History of Serious Intimate Partner Violence or Abuse

What Research-Based Collaborations, Particularly Academic-Family Court Partnerships, Can Teach Us

Room: Mercer/Denny

Practice Area Track: Court ADR (A Symposium on ADR in the Courts Program)

CLE Program: Yes

This presentation will address: (1) the development of our academic-family court collaboration in the area of mediation practice when there is a history of serious intimate partner violence or abuse (IPV); (2) the results of our first research study together, a randomized control trial that compared a 9-question, semi-structured screening for IPV with a longer 45-item behaviorally-specific screening measure for IPV; and (3) a discussion of our recently initiated second research study funded by NIJ, in which cases with a history of serious IPV deemed too violent for joint mediation are randomly assigned to go back to court without mediation, or to participate in one of two specialized forms of mediation, shuttle or videoconferencing mediation.

Jeannie Adams, Multi-Door Dispute Resolution Division, D.C. Superior Court, Washington, DC

Amy Applegate, Indiana University Maurer School of Law, Bloomington, IN

Thursday Evening Welcome Reception

5:30 – 7:00 PM

Sponsored by Gerchen Keller Capital, LLC

Grand Ballroom III (The Exhibit Hall)

Thursday Evening Dine Arounds

7:00 PM–10:00 PM (approximate)

See the ABA Exhibit Table in the Exhibit Hall (Grand Ballroom III) for more information about dine-arounds.

FRIDAY, APRIL 17

Friday Morning Plenary 8:00 AM – 9:15 AM

Stress, Mediation, and the Brain Science of Grief Counseling

Room: Grand Ballroom 1

CLE Program: No

This is a three-part lecture on the neuroscience behind perceptions of stress. The first section discusses how the brain responds to stressful situations, explaining how neuroscientists view aversive stimuli of any kind. The second part explains the concept of Theory of Mind, focusing on why professional mediators should know about its role in mediating human stress reactions. The third part discusses how traditional grief counseling does not work. It then discusses how new approaches to such counseling, involving both an understanding of stress and Theory of Mind, may be relevant to modern mediation practice.

John Medina, Seattle, Washington

Coffee Break in the Exhibit Hall (Grand III). 9:15 – 9:30 AM

Concurrent Series F

9:30 – 10:45 AM

F1: 50 Ways to Break an Impasse: Tips, Tricks, Traps and Tools

Room: Grand Crescent

Practice Area Track: Mediation

CLE Program: Yes

Parties and advocates can flounder in the intersection of logic and emotion. What if the parties’ goals are “distributive” and their “interests” are legal arguments? What if the participants are aggressive, intransigent and obnoxious? A “transformative” mediation would involve an exorcism, but that seems a bit “evaluative.” A “facilitative” mediation would require a PhD. This program will focus on “nuts and bolts.” Learn tips to dispense “reality therapy” and reach closure in the face of apparent impasse. Explore the psychology of decision-making, and learn practical tools for resolution. Learn tricks to reach settlement.

Sam Imperati, ICM, Inc., Portland, OR

F2: Double Denial of Justice–Diversity in Mediation

Room: Adams

Practice Area Track: Diversity

CLE Program: Yes

This presentation will be aimed at the benefits of diversity and true cultural understanding in the practice of mediation. Any probing analysis of diversity issues in mediation must be a multilevel discussion: 1) modifying the current training of active members to develop responsible multi-cultural understanding; 2) understanding why the practice of mediation has historically not produced a diverse set of mediators; 3) developing better standards for training a more diverse population of mediators and 4) broadening the term “diversity” as applied to mediation recruiting, selection and training to include gender, minority and LGBT status issues/concerns as defined by Goal III.

Tasha Willis, University of Houston, Houston, TX

Kay Elkins Elliot, Texas A&M School of Law, Fort Worth, TX

Mitchell Katine, Law Office of Katine & Nechnam, LLP, Houston, TX

FRIDAY, APRIL 17 (continued)

Concurrent Series F (continued)

9:30 – 10:45 AM

F3: The Restorative Neutral: What Neutrals Can Learn and Integrate from Restorative Practices

Room: Blakely

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

What can neutrals learn from the field of restorative practices? This workshop will provide an overview of restorative practices and its relevance to the dispute resolution community. By exploring the foundational philosophy of restorative practices, the presenters will share their experiences in applying practices to the dispute resolution field. Participants will learn ways to integrate practices into their roles as mediators, facilitators, and supervisors. Information provided includes emerging use of restorative practices in the workplace and traditional applications in criminal justice and schools. The presenters will share their own implementation strategies and explore common challenges and attempted solutions.

Toby Guerin, UM Carey Law, Baltimore, MD

Polly Davis, King County Office of Dispute Resolution, Seattle, WA

Marcus Stubblefield, King County Office of Performance, Strategy and Budget, Seattle, WA

F4: Designing Voice and Processes for Participation in Governance

Dispute System Design, Procedural Justice, and Institutional Legitimacy

Room: Orcas

Practice Area Track: Dispute Systems Design

CLE Program: Yes

When people do not have channels to participate in decisions that affect their lives and situations become unbearable, options range from protests and riots to overthrowing government, as recent events in the Middle East demonstrate. At home and abroad, there is little systemic design of processes for voice and participation in the public arena. Dispute resolution professionals can play a role in fostering democracy if they expand their skills. This session will explore dispute system design across policy and governance. It will examine how we design these systems to enhance procedural justice and legitimacy of public institutions.

Lisa Blomgren Amsler, Indiana University School of Public and Environmental Affairs, Bloomington, IN

Mariana Hernandez Crespo, University of St. Thomas School of Law, Minneapolis, MN

Janet Martinez, Stanford Law School, Stanford, CA

F5: Responding to Problems Relating to Sexual Misconduct on Campus

An Organizational Ombuds Perspective

Room: Mercer/Denny

Practice Area Track: Ombuds

CLE Program: Yes

Sexual misconduct on college and university campuses, and responses to this issue, have garnered intense scrutiny as of late. The panel will discuss the value that a confidential and neutral ombuds office can contribute to the institution's response to allegations of sexual misconduct and associated issues covered by recent regulatory developments in Title IX and the Clery Act, among others. The panel will discuss the unique role the ombuds plays in relation to parties involved with sexual misconduct cases, the challenges of potential reporting responsibilities, and how the ombuds can support and even enhance institutional compliance with regulatory requirements.

Howard Gadlin, National Institutes of Health, Bethesda, MD

Wayne Blair, University of North Carolina, Chapel Hill, North Carolina

Charles Howard, Shipman & Goodwin LLP, Hartford, CT

Karen Connolly, Surman Law group, San Marino, CA

FRIDAY, APRIL 17 (continued)

F6: Building an Effective Divorce Professional Team

Using Divorce Coaches and Child Specialists to Build Healthy Post-Divorce Families

Room: Vashon

Practice Area Track: Family

CLE Program: Yes

Attorneys can maximize client experience and outcome by successfully enlisting mental health professionals. Two unique roles, Child Specialist and Divorce/Co-Parent Coach, offer options for preparing divorcing couples, providing guidance during the divorce process and post-decree. Working in close coordination with the legal team, the experienced co-parent coach and child specialist can have a dramatic positive effect on outcomes. Demonstrating how we work together to support the client, we endeavor to strengthen co-parents, make the divorce transition more supportive and intentional, and ultimately set up parents for successful implementation of their parenting plan — a functioning co-parenting relationship, and with skills for managing their two-home family. Children benefit.

Justin Sedell, Lasher Holzapfel Sperry & Ebberson, PLLC, Seattle, WA

Karen Bonnell, Coach.Mediate.Consult, Bellevue/Seattle, WA

Kristin Little, Seattle, WA

F7: The Effective Interview: Tips from Journalists and Storytellers for Lawyers and Mediators

Learn How Skilled Interviewers Discover and Tell the Story, a Key to Successful Mediation

Room: Olympic

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: No

Mediators, lawyers, journalists and storytellers all help someone tell their story. Artful mediators approach their clients the way a skilled journalist approaches a new topic or interview: informed but without judgment, with a curious desire to learn; listening attentively; and asking thoughtful, often probing questions. This engaging panel of thoughtful, experienced journalists and storytellers will share practice tips to help lawyers and mediators improve their interviewing techniques. Participants in this presentation will hear examples and techniques that cross over from the discipline of journalism to law and mediation.

Kathleen Wareham, Mediator, WAMS, Seattle/Tacoma, WA

Katie King, Seattle, WA

Paul Brannan, Seattle, WA

Stokley Towles, Seattle, WA

Marcie Sillman, KUOW, Seattle, WA

F8: Negotiating Like A Child

Brain Based Negotiation, the Art & Science of Executive Functioning

Room: Fifth Avenue

Practice Area Track: Dispute Resolution Generally

CLE Program: No

Mediators have a unique opportunity to observe negotiations from a different perspective. It's rare for practitioners to see a skilled negotiator in action. Or is it? We will discuss the skills and qualities children use in negotiations, their role in negotiation with parents, siblings and friends. Children are willing to make an opening offer, ask simple questions and use every tactic available. Have they read the negotiations textbooks? Children aren't restricted by the "social norms" of the adult world in their negotiations. They are bold, aggressive and play to their strengths. Children are willing to take risks we often avoid. Join us as we explore the neurological roots of thought, the role of social emotional regulation and executive functioning in the development of skillful negotiations.

David Dowling, Fowler School of Law, Orange, California

Jennifer Kresge, Jennifer Kresge, Mediation, Training & Counseling Services, Saint Helena, CA

FRIDAY, APRIL 17 (continued)

Concurrent Series F (continued)

9:30 – 10:45 AM

F9: Effective Advocacy and Management in Arbitration: Choosing the Process

Process to Resolve the Disputes Exploring how Corporate Counsel and Advocates Can Work with Arbitrators to Choose the Best

Room: Puget Sound

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

The first program in a five-part series exploring the role of the “Managerial Arbitrator” and the Advocate’s responsibility to the client and the process. Part One will address: Application of Protocols; Drafting; Applicable Laws; Rules Procedures; Choosing Arbitrator.

Deborah Rothman, College of Commercial Arbitrators, Los Angeles, CA

Eugene Farber, Farber, Pappalardo & Carbonari, White Plains, NY

John Holsinger, John R. Holsinger, LLC, Hackensack, NJ

F10: Seattle Process Reset: Negotiating the Implementation of the \$15 Minimum Wage Law

Room: Pike

Practice Area Track: Dispute Resolution Generally

CLE Program: No

“Living wages for working people” is a rallying cry across the country. Seattle passed a \$15 minimum wage ordinance (MWO) in June 2014, and established a Labor Standards Advisory Group (LSAG). The LSAG was tasked with advising the City on the implementation of the new law, and to review congruency between the MWO and three other progressive labor laws already on the books. The LSAG included envoys from labor unions, chambers of commerce, business associations and business owners, as well as advocates for those affected by low wages, wage theft and experts on labor law. All agreed to participate even though wounds remained raw from the struggle to pass the \$15 minimum wage. Seattle is legendary for ‘process’. Laborious ‘collaborations’ that can muffle dissent, pursue harmony over content, and provide cover for politicians wishing to avoid hard decisions.

Martha Bean, Mediator and Facilitator, Seattle, WA

F11: Mediation Convening and Intake Best Practices

What Can and Should Mediators and ADR Providers Do When An Agreement to Mediate Does Not (Yet) Exist?

Room: Pine

Practice Area Track: Ethics

CLE Program: Yes

Confidentiality, neutrality, voluntariness and self-determination are critical elements of the mediation process. These principles potentially are challenged when one party wants to mediate, the other party (or parties—family, elder or complex commercial disputes, etc.) has not yet agreed to participate and an ADR provider or individual mediator is asked to help persuade the part(ies) to come to the table. Additional issues pile on when a mediator hears about a dispute and wants to sell the mediation process (and the mediator) to potential parties. Ethics experts and practitioners will conduct an interactive session discussing best practices in convening a mediation.

Conna Weiner, Conna Weiner ADR, Boston, MA

Kristen Blankley, University of Nebraska College of Law, Lincoln, NE

Kim Taylor, JAMS, New York, NY

Nancy Greenwald, Construction Dispute Solutions, PLLC, Washington, DC

FRIDAY, APRIL 17 (continued)

F12: Applied Decision Theory — Transcending “ADR”

Broadening the Scope of What We Do Beyond Negotiation, Mediation and Arbitration

Room: St. Helens

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

The acronym “ADR” has never fit our field very well. With fewer than 1% of cases going to trial, we are not the “alternative” form of dispute resolution. Moreover, calling what we do “dispute resolution” ignores transactional bargaining completely. Recasting the field as one that takes inputs from such areas as law, neuroscience, economics, psychology and elsewhere and applying aspects of those inputs to government, law, business, medicine, consumer and lay decision making and elsewhere, we broaden the horizons of what we can do and how we think of ourselves and our profession.

Richard Birke, Willamette University College of Law, Salem, OR

Coffee Break in the Exhibit Hall (Grand III) 10:45 – 11:00 AM

Concurrent Series G

11:00 AM – 12:00 PM

G1: Effective Advocacy and Management in Arbitration Series, Part Two: Pre-Hearing Preparation

Examining How to Begin and Prepare for a Well-managed and Successful Arbitration Process

Room: Puget Sound

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

The second program in a five-part series exploring the role of the “Managerial Arbitrator” and the Advocate’s responsibility to the client and the process. Part two will address Prehearing Preparation, including narrowing issues, preliminary hearings and orders, relevant and efficient discovery, dispositive motions, and realistic and effective scheduling.

Larry Mills, JAMS, San Francisco, CA

Edna Sussman, Scarsdale, New York

Eugene Farber, Farber, Pappalardo & Carbonari, White Plains, NY

G2: Getting to Arbitration and Mediation with Indian Tribes

Addressing Tribal Sovereign Immunity for ADR Purposes

Room: Blakely

Practice Area Track: Tribal Issues

CLE Program: Yes

Indian tribal governments possess sovereign immunity. Tribes consider sovereign immunity essential for their government and economic development engagements. State and federal courts defined and re-defined the scope of tribal sovereign immunity time and time again. Because of perceived uncertainties surrounding tribal sovereign immunity and associated waivers, tribal sovereign immunity is considered a significant barrier to the investor, lender or developer (and their uninformed attorneys) who otherwise may be interested in doing business in Indian Country. Accordingly, questions addressed are: what is tribal sovereign immunity? how can it fit with alternative dispute resolution goals? what practical steps are required?

Diana Bob, Stoel Rives LLP, Seattle, Washington

FRIDAY, APRIL 17 (continued)

Concurrent Series G (continued)

11:00 AM – 12:00 PM

G3: Can Today's Technology Answer Yesterday's Social Justice Questions about Mediation?

The Use of Crowdsourcing in Public Policy Issues

Room: St. Helens

Practice Area Track: Technology

CLE Program: Yes

This roundtable discussion will present information on how crowdsourcing may be a tool in ADR research involving public policy issues. To explore this idea, we will use Transgender civil rights as an example of where this model could be effectively used. The session presenters will share thoughts on the subject and ask audience for feedback on how crowdsourcing could potentially resolve social justice critiques of mediation. We will provide a brief summary of those social justice critiques as well as information on the unique issues facing transgender individuals.

Alyson Carrel, Northwestern Law, Chicago, IL

Alan Boudreau, Northern Illinois University College of Law, DeKalb, IL

G4: Ethical Dilemmas in Family and Business Mediation

Finding the Balance

Room: Olympic

Practice Area Track: Ethics

CLE Program: Yes

Mediators often encounter situations in which their ethical duties are in conflict. How does the mediator remain impartial, provide for informed consent, manage the tension between their duty to maintain client confidences about possible settlement terms and their duty to avoid any misrepresentations to the mediator and opposing parties? Attendees will have the opportunity to develop their own answers to such questions in an interactive format involving small group discussion.

Zena Zumeta, Ann Arbor, MI

Geetha Ravindra, International Monetary Fund, Washington, DC

Ellen Waldman, Thomas Jefferson School of Law, San Diego, CA

G5: Seeking Governance Solutions in Global-Local Post-Disaster ADR

Lessons from the Field

Room: Adams

Practice Area Track: Dispute Systems Design

CLE Program: Yes

Seeking solutions to the question of how to improve the governance of global-local post-disaster humanitarian relief is an emerging topic for research and practice. Global-local partnerships are increasingly drawing on creative problem solving skills and open source technology platforms to seek solutions to complex post-disaster questions. This presentation will explore the attitudes and perceptions of practitioners working in the field of disaster response. It will report on the results of a 'post disaster ADR governance survey' administered to 69 humanitarian aid practitioners at the international, national and local levels. The aim is to provide insights into the dynamics, challenges and lessons learned in effective post-disaster problem solving and decision making.

Shahla Ali, University of Hong Kong, Faculty of Law, Hong Kong



CURRENT DOMESTIC INITIATIVES

Hamline University School of Law offers a wide array of ADR course work and certificate programs to meet the needs of students – whether they wish to pursue a traditional law practice or a career in business or management.

Master in the Study of Law (MSL)

Offered online or in-residence

This 30-credit degree program is designed for professionals whose work requires some measure of legal knowledge and interaction with lawyers, but who do not need or desire a three-year J.D. program and a license to practice law. The program offers a rigorous, integrated approach to legal education, including a sophisticated exposure to conflict resolution and creative problem-solving. As part of their MSL program, students earn a Certificate in Dispute Resolution or Health Care Compliance.

Certificate in Advocacy and Problem-Solving for Hamline JD students

This 22-credit course of study integrates ADR with the day-to-day problem-solving work of lawyers. In addition to conflict theory and ADR process courses, students must complete courses in evidence, negotiation, and advocacy practice, as well as a practice perspectives component.

Certificate in Dispute Resolution for Graduate Students and Other Professionals

A comprehensive 14-credit course of instruction in conflict theory and dispute resolution processes that offers students the opportunity to develop their ADR knowledge and skills in an organized, thoughtful, and scholarly manner.

DRI Press

In 2009, DRI Press was created to provide an avenue for the publication of important scholarship in formats that are accessible to a wide range of people. DRI Press publications are available via the internet, law.hamline.edu/dri/projects/press.html in addition to being published in traditional book form.

January Term and Summer Institutes at Hamline

The programs provide an array of introductory and advanced courses taught by internationally recognized faculty actively engaged in ADR practice, research, and scholarship.

CURRENT INTERNATIONAL INITIATIVES

Hamline's International ADR initiatives are built around a conviction that it is critical for our students to be exposed to different cultures and legal systems and for our faculty to produce scholarship reflecting the increasingly interdisciplinary, multi-cultural world in which we live.

Certificate in International Business Negotiation

This program is offered in cooperation with Central European University. Central European University is a graduate-level "cross-roads" university where faculty and students from more than 100 countries come to engage in interdisciplinary education, pursue advanced scholarship, and address some of society's most vexing problems.

London Study Abroad

Certificate Program in Global Arbitration Law and Practice: National and Transborder Perspectives

This program is offered in cooperation with the School of International Arbitration, part of the Centre for Commercial Law Studies (CCLS) in the School of Law at Queen Mary, University of London. The School was established in 1985 to promote advanced teaching and research in the law and practice affecting international arbitration. Today the School is widely acknowledged as the leading teaching and research center on international arbitration in the world.

Jerusalem Study Abroad

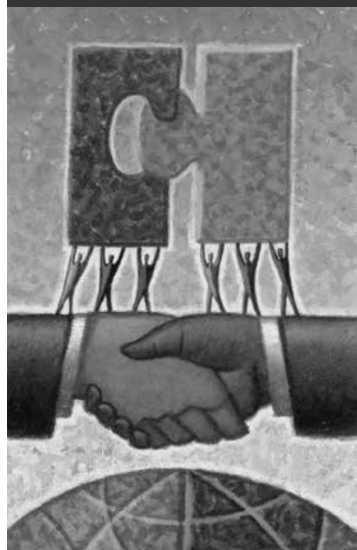
Conflict Resolution from Religious Traditions

This program is offered in cooperation with Hebrew University of Jerusalem. Hebrew University is consistently ranked one of the World's Top 100 universities and Top 25 schools outside of the US.

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Dispute Resolution Institute
Summer 2015 Offerings



Certificate in International Business Negotiation

Residential Negotiation Course

June 23 - 29
St. Paul, MN

June 22 - 26
Budapest

Online Advanced International Business Negotiation Course

July 6 - 24

The Certificate in International Business Negotiation incorporates the insights in content and delivery developed as a result of Hamline's successful *Rethinking Negotiation Teaching Project*. Students learn negotiation in an intentionally inter-disciplinary, multi-cultural classroom using the technology employed in international business negotiation. Cohorts of law and business students study in Saint Paul, MN and Budapest, Hungary — first independently and then across boundaries using iPad-based technology.

Certificate in Global Arbitration Law and Practice: National and Transborder Perspectives

London June 14 - July 16



This program provides a comprehensive global exposure to international commercial arbitration. The curriculum includes theoretical courses, practical drafting exercises, and mock arbitration sessions. It addresses the

arbitration laws of major jurisdictions as well as the rules of premiere arbitral institutions. Renowned faculty is joined by a number of high profile arbitration practitioners from London's leading law firms to offer this unparalleled comprehensive program in the study of international arbitration.



St. Paul Campus Courses

Dispute Resolution Institute Decision Making in a Chaotic Reality
 May 27 - June 3 | 2 credits

Challenging Conversations
 May 30 - 31 | 1 credit

Family Mediation
 June 4 - 9 | 3 credits

Theories of Conflict
 June 8 - 14 | 2 credits

Cross-Cultural Dispute Resolution
 June 16 - 22 | 2 credits

Mediation
 June 23 - July 1 | 3 credits

Mediation Clinic
 June 22 - August 3 | 3 credits

Certificate in International Business Negotiation
 June 23 - 29 (Residential portion)
 July 6 - 24 (Distance Learning portion) | 6 credits

Elder Law Mediation
 July 11 - 12 | 1 credit

Negotiation
 July 13 - 18 | 2 credits

Mediation Ethics
 July 27 - August 1 | 2 credit

Arbitration
 July 27 - August 1 | 2 credits

**Register early.
 Enrollment limited.**

For course descriptions, faculty bios, registration information, and program tuition and fees, visit our website:

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or contact Debra Berghoff at
 dberghoff@hamline.edu 651-523-2946

FRIDAY, APRIL 17 (continued)

G6: Re-conceptualizing and Leveraging “Diversity” to Build an ADR Practice

Raise Your Hand: Who ISN’T Diverse?

Room: Vashon

Practice Area Track: Practice Management and Business Development

CLE Program: Yes

Many questions have recently been raised about diversity—or the lack thereof—in ADR practice. For instance, do aspiring neutrals who are diverse along age, race, gender, or other lines face an unfair disadvantage? Or are some things like youth or lack of legal training genuine demerits? Are some non-apparent differences regarding religion, disability, or sexual orientation best kept hidden, or can they actually be valuable to providers and end-users? Drawing on practitioner, provider, and academic perspectives, we will facilitate an interactive discussion that will challenge assumptions about what diversity means, the obstacles it presents, and the opportunities it promises.

Hiro Aragaki, Loyola Law School, Los Angeles, CA

Serena Lee, American Arbitration Association, San Francisco, CA

Theodore Cheng, Fox Horan & Camerini LLP, New York, NY

G7: Game Playing in Negotiation and Mediation: Machiavelli’s Place At the Table

Room: Grand Crescent

Practice Area Track: Negotiation

CLE Program: No

While often dismissed as disingenuous, irrational, or “Machiavellian,” game playing strategies and devices are a natural and necessary part of the negotiation and mediation of difficult issues and controversies. The behavior offers participants protection and provides a lubricant for collaboration which can allow difficult issues to be managed constructively and creatively. This interactive workshop will offer an inventory of common strategies and devices, their applications, benefits, risks, and ethical limits.

Robert D. Benjamin, Mediation & Conflict Mngmnt Svcs, Portland, OR

G8: What I’m Reading

Room: Fifth Avenue

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

What inspires ADR practitioners and scholars? At the past two ABA DR Section spring conferences, we have featured established ADR scholars speaking about recent ADR-relevant books or articles (or movies, or TV shows, or artworks, or music) that they found personally and professionally meaningful. We continue this tradition for a third year, bringing together people from different parts of the ADR universe to explore the breadth of literatures that support and inspire those who work in dispute resolution.

Jennifer Reynolds, The University of Oregon School of Law, Eugene, Oregon

Michael Moffitt, University of Oregon School of Law, Eugene, OR

Ronald Aronovsky, Southwestern Law School, Los Angeles, CA

Richard Reuben, University of Missouri School of Law, Columbia, MO

Amy Glass, Michigan Mediation & Arbitration Services, Kalamazoo, MI

Friday Awards Luncheon

12:00 – 1:30 PM

Join fellow conference attendees to honor the recipients of the D’Alemberte-Raven Award, the Lawyer as Problem Solver award, the participants in the law school National Representation in Mediation Competition, and the presentation of the JAMS Warren Knight Award for Public Service. Please purchase your Luncheon ticket in advance. This is a ticketed event.

Room: Grand I

FRIDAY, APRIL 17 (continued)

Concurrent Series H

1:30 – 2:45 PM

H1: The “Top Five”–Miscommunication Across Cultures and Genders

Room: Grand Crescent

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: Yes

Based on her own experiences in conducting over 4,000 mediations, Nina Meierding will share her “top five” situations where miscommunication often occurs. These communication differences, which come from research in both gender and culture, will be discussed in a practical, interactive format and include rapport and report talk (including the use of rapport and ritual apologies), the art of ritual opposition and debate, the use of validation, the types of humor, and the difference between situational distrust and high uncertainty avoidance. By understanding these concepts, as well as discussing practical strategies, participants will interact more effectively with their own clients and other attorneys.

Nina Meierding, Negotiation and Mediation Training Services, Bainbridge Island, Washington

H2: Arbitration Case Law Update

An Update on the Most Important Advances in Arbitration

Room: Pike

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

This panel will discuss the most important arbitration issues of the past year. This panel will discuss the United States Supreme Court rulings dealing with arbitration issues, as well as notable federal and state court decisions. This panel will also consider important legislative and agency updates.

Kristen Blankley, University of Nebraska College of Law, Lincoln, NE

Maureen Weston, Pepperdine University School of Law, Malibu, CA

James Madison, Madison Mediation, Menlo Park, CA

Ronald Aronovsky, Southwestern Law School, Los Angeles, CA

Eric Tuchmann, American Arbitration Association, New York, NY

H3: The 21st Century Lawyer: Coaching Can Make You A Better Lawyer

Room: Blakely

Practice Area Track: Advocacy in ADR

CLE Program: Yes

Yes, you can coach them! By learning and using coaching skills, lawyers can help clients clarify their goals and the process to obtain reach thos goals. Coaching skills can increase the quality of interactions with your clients and colleagues and grow your legal practice. This presentation will teach powerful coaching tools for lawyers through discussion, demonstration, and exercises.

Matilda Brodnax, Federal Emergency Management Agency, Washington, DC

Cindy Mazur, Federal Emergency Management Agency, Washington, DC

FRIDAY, APRIL 17 (continued)

H4: Mediating Same-Sex Separations in a Rapidly Changing Legal Landscape

Understanding the Legal Changes and Addressing the Parties' New Realities

Room: Vashon

Practice Area Track: Family

CLE Program: Yes

As marriage equality spreads, the sweep of legal legal divorce is transforming the nature of lesbian and gay break-ups. Couples are enmeshed in the judicial dissolution process, facing the implications of signing up for law that often are incongruent with their sense of identity. Mediators who work in this field need to understand the changing laws and develop communication skills that are effective for this diverse community. This workshop will review the legal changes, explain the impacts on parties, highlight the special concerns of non-traditional families and transgendered parties, and provide interactive opportunities for mediators to learn how to be effective in this arena.

Frederick Hertz, Oakland, California

Alan Boudreau, Northern Illinois University College of Law, DeKalb, IL

Mariette Goldenhuys, Attorney and Mediator, Ithaca, New York

H5: The Joint Session is Disappearing — What's Your Plan B?

Techniques to Deal with a New Reality in Commercial Practice

Room: Fifth Avenue

Practice Area Track: Mediation

CLE Program: Yes

It began on the West Coast and has now spread east: "All-caucus" is becoming the norm for commercial mediation. After hellos and a mediator's opening words, if that, each side goes to separate rooms. What should a mediator do when disputants strongly oppose having a meaningful joint session? What's behind the trend, and should mediators try to buck or work around it? You'll hear the results of a special JAMS survey and about techniques suggested by leading mediators. We'll then exchange ideas about how to deal with this new reality in our work.

Dwight Golann, Suffolk University Law School, Boston, MA

Marjorie Aaron, University of Cincinnati, Cincinnati, OH

Jay Folberg, jayfolberg@comcast.net, San Francisco, CA

H6: Social Media Do's and Don'ts for Neutrals: Marketing Your ADR Practice

Room: Pine

Practice Area Track: Practice Management and Business Development

CLE Program: No

The program will review effective ways of presenting and marketing one's practice through the most prevalent forms of social media generally used by attorneys and ADR professionals (e.g., LinkedIn, Facebook, Twitter) as well as blogging. Ethical rules including those related to attorney advertising, the evolving law and rules on disclosures for neutrals related to their presence and activity on social media, and trademark and copyright protections will be discussed. The program will also review problems and remedies related to protecting one's on-line presence from unwanted activity by third parties.

Gilda Turitz, Sideman & Bancroft LLP, San Francisco, CA

Naomi Jane Gray, Harvey Siskind LLP, San Francisco, CA

FRIDAY, APRIL 17 (continued)

Concurrent Series H (continued)

1:30 – 2:45 PM

H7: Mediating with Multiple Generations

Adding a Generational Lens to Analyzing Conflict Situations

Room: Orcas

Practice Area Track: Diversity

CLE Program: Yes

This session will address characteristics and motivations of the current five generations in existence through a new Generations Game; Present changing demographics in your client populations; and consider how meeting formats, communication modes, career goals, cross-generational mentoring, and views on independence, finance, and technology influence a conflict situation or mediation case. Workplace and family dispute case studies will be used to generate small group and larger discussions.

Donna Lurie, Lurie Workplace Solutions, Woodinville, WA

H8: Class, Collective and Representative Actions in Employment Arbitration — Cutting Edge Issues

Room: Adams

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

Employment arbitrators and counsel face thorny issues when arbitrating class, collective and representative actions. While the decisions in *AT&T v. Concepcion* and *American Express Co. v. Italian Colors* hold that class arbitration waivers are to be enforced, many issues remain unresolved, including waivers in FLSA/Equal Pay Act cases and in cases under private attorney general-type statutes, who interprets the agreement – the court or the arbitrator, appropriate interpretation of agreements, and what procedures should be followed. Ms. Hemminger and Ms. Saxe will provide a case law update and share valuable insights and practical tips in this cutting-edge presentation.

Pamela Hemminger, American Arbitration Association, La Canada, CA

Deborah Saxe, American Arbitration Association, Los Angeles, CA

H9: Tech Disputes-Litigation 1.0, Arbitration 2.0

Can You Handle the New Release?

Room: St. Helens

Practice Area Track: Arbitration–Domestic & International

CLE Program: Yes

Arbitration is the updated operating system for technology dispute resolution. The current Apple-Samsung dispute involved over 50 lawsuits in nine countries. This presentation provides an alternative universe scenario: What would this litigation battle look like in international arbitration? Hear battle tested in-house counsel and outside counsel discuss planning with company executives to effect arbitration, and the advantages of international arbitration to include proceedings are held in private, choose your own arbitrators, disclosure is less burdensome and arbitration awards are widely recognized and enforceable.

Lester Schiefelbein, Silicon Valley Arbitration and Mediation Center, Palo Alto, CA

Gary Benton, Silicon Valley Arbitration and Mediation Center, Palo Alto, CA

Maria Chedid, Arnold and Porter, San Francisco, CA

Malissia Clinton, Aerospace, Los Angeles, CA

FRIDAY, APRIL 17 (continued)

H10: Effective Advocacy and Management in Arbitration Series, Part Three: The Efficient Hearing
What Advocates and Arbitrators Need to Do to Conduct an Effective and Well-managed Arbitration Hearing

Room: Puget Sound
Practice Area Track: Arbitration–Domestic & International
CLE Program: Yes

The third program in a five-part series exploring the role of the “Managerial Arbitrator” and the Advocate’s responsibility to the client and the process. In Part Three we will address the efficient hearing, including focusing the issues, documentary evidence, testimonial evidence, expert witnesses, and closing the hearings.

Patricia Galloway, Pegasus-Global , Cle Elum, WA
Eugene Farber, Farber, Pappalardo & Carbonari, White Plains, NY
Richard Silberberg, New York, NY

H11: The Full Pinocchio: Lying for the Sake of the Deal
What Zeal for the Deal Might Cause Parties, Attorneys and/or the Mediator to Do!

Room: Olympic
Practice Area Track: Ethics
CLE Program: Yes

Let’s review what is a bad versus a noble lie and query whether a lie is different or distinguishable from a partial truth, puffing, exaggeration, under statement or non-disclosure. Then let’s review/remind ourselves about some of the Ethical Canons that are supposed to guide our actions as we shepherd a mediation. Finally, let’s work through some real-life examples and ask ourselves whether a lie has been committed or whether deception is in the air, and what the mediator’s response should be.

Rebecca Callahan, Callahan Dispute Resolution, Newport Beach, California
Harold Coleman, Mediation.org, Los Angeles, CA

Coffee Break in the Exhibit Hall (Grand III). :2:45 PM – 3:00 PM

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For detailed program information, including presenter bios, presentations, and program materials, visit the Online Conference Program at: <http://m.xcdsystem.com/aba>.

FRIDAY, APRIL 17 (continued)

Concurrent Series I

3:00 – 4:15 PM

I1: How Moral Psychology Helps Mediators Understand the Disputants

Moral Foundations Theory and Mediation

Room: Fifth Avenue

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: Yes

Behavioral economics and contemporary cognitive psychology have become immensely useful to mediators in understanding how disputants make decisions. The growing field of moral psychology shows similar promise for insights into how disputants' moral judgments can either hinder or facilitate a good resolution. Moral judgments are not simply matters of "fairness;" they span a range of "moral modules," such as cheating, harm, betrayal, subversion, disgust and oppression. This session will introduce Moral Foundations Theory (MFT), show examples of it from the world of mediation and negotiation, and discuss with the audience how MFT might apply to their own mediations.

Jonathan Hyman, Rutgers Law School–Newark, Newark, NJ

Thomas Hildner, Podvey, Meanor, Catenacci, Hildner, Coccoziello & Chattman, P.C., Newark, NJ

I2: Mediation – The New Social Engineering?

Has Mediation Expanded Too Far, or Does It Still Have Room to Grow?

Room: Adams

Practice Area Track: Public Policy

CLE Program: Yes

Local, state, and federal governments now require mediation in a host of new areas. Once conceived as a private process predicated on consensus and party self-determination, mediation is deployed to stop foreclosures, reduce medical malpractice claims, and improve special education. Many applaud the expansion of mediation beyond court-annexation, but are such schemes ill-thought-out attempts to impose public policy goals on private citizens, regulating their behavior under the guise of individual decision-making? Or, are they empowering institutions to promote a new realm of civic discourse? Join our presenters in a debate over mediation's expanding role in public institutions.

Erin Archerd, The Ohio State University Moritz College of Law, Columbus, OH

Lydia Nussbaum, UNLV Boyd School of Law, Las Vegas, Nevada

Jennifer Reynolds, The University of Oregon School of Law, Eugene, Oregon

I3: Everything You Know about Dispute Resolution is Wrong

Can You Handle the Truth?

Room: Orcas

Practice Area Track: Dispute Resolution Generally

CLE Program: Yes

How many times have you heard that mediators equalize power? Or that everything in mediation is confidential? These are just two examples of illusions that people in our field perpetuate. Why do we do it so often? This highly interactive session will discuss some of the top misconceptions about dispute resolution and use them to analyze why people in our field propagate such ideas. We won't litigate the truth of the statements but will suggest ideas about how we can be more honest with ourselves and others about the field we love.

John Lande, University of Missouri School of Law, Columbia, Missouri

James Coben, Hamline University School of Law, St. Paul, Minnesota

Noam Ebner, Werner Institute, Creighton University School of Law, Omaha, Nebraska

Alyson Carrel, Northwestern Law, Chicago, IL

FRIDAY, APRIL 17 (continued)

I4: National Academy of Arbitrators New Guidelines for Standards of Professional Responsibility for Employment Arbitrators

Room: Blakely

Practice Area Track: Employment and Labor

CLE Program: Yes

The National Academy of Arbitrators (NAA) has recently approved a set of guidelines for professional standards for employment arbitrators. The Guidelines were developed over a two-year period by an NAA committee chaired by Professor Theodore J. St. Antoine. The Guidelines address arbitration rules and ethical standards. Topics covered include arbitrator appointment issues, initial and continuing disclosure obligations, prehearing discovery, public law issues, and post-award activity. The panel presentation, headed by Professor St. Antoine, and including other NAA arbitrator committee members, will discuss the development of the Guidelines and their application to current arbitration issues.

Susan Grody Ruben, ABA LEL ADR Committee, Cleveland, OH

Theodore St. Antoine, University of Michigan, Ann Arbor, MI

I5: Effective Preparation Strategies for Mediators, Arbitrators, Clients, and Attorneys

Room: St. Helens

Practice Area Track: Ethics

CLE Program: Yes

Procedures for mediation arbitration are fairly well-established, but procedures for preparations vary widely, as new research demonstrates. Mediators and arbitrators often do not understand important aspects of the case; parties do not understand the process; and attorneys underperform for their clients. Some experts believe ADR professionals can over-prepare—too much information could bias neutrals, or in-depth consideration of settlement options could anchor parties and make movement more difficult. This session will help ADR professionals and attorneys understand perceptions around ADR preparation; simulate scenarios in which preparations help, rather than hinder, a process; and provide research-backed recommendations for effective ADR preparation.

Larry Schooler, City of Austin/University of Texas, Austin, TX

Kimberlee Kovach, Austin, TX

Eric Galton, Lakeside Mediation, Austin, TX

Lonnie Schooler, Jackson & Walker, L.L.P., Houston, TX

I6: Mediation Advocacy in the Transformative Model

Screening and Analysis

Room: Olympic

Practice Area Track: Mediation

CLE Program: Yes

For the first time a video documents the process of a commercial dispute where both parties are represented by counsel in a transformative mediation. Using selections from “The Contractors Contract” by the Institute for the Study of Conflict Transformation, participants will engage in an analysis of the turning points of a non-directive mediation while gaining deeper understanding of the transformative approach. Special attention will be given to the role of mediation advocacy in the transformative context with an analysis of inhibiting factors that keep attorneys from engaging in transformative mediation. Panelists will offer strategies to overcome these factors for achieving more effective mediation advocacy.

Peter Arcese, Peter V. Arcese, Esq., New York, New York

Thomas Chu, New York, New York

FRIDAY, APRIL 17 (continued)

Concurrent Series I (continued)

3:00 – 4:15 PM

I7: The Current State of Federal ADR

Solution is a Many Splendored Things

Room: Pike

Practice Area Track: Government

CLE Program: Yes

The panelists will discuss various areas of ADR practiced within federal government, such as Workplace, Procurement/Contracts, Regulatory, Environmental, Litigation, and Freedom of Information Act requests. The presenters will also discuss many ADR techniques employed by the government, including mediation, ombudsmanship, facilitated group discussions, early neutral evaluation, settlement conferences, etc. The panelists will also highlight the opportunities for the ADR professionals to work with and for the federal government. Throughout the discussion, the panelists will answer questions from the audience.

Victor Voloshin, U.S. Equal Employment Opportunity Commission, Washington, DC

Jennifer Gartlan, Federal Maritime Commission, Washington, DC

Debra Drecksel, Udall Foundation's U.S. Institute for Environmental Conflict Resolution, Washington, DC

Miriam Nisbet, Washington, DC

I8: Toward a Vision of Productive Joint Opening Sessions

Tools for Starting Without a Bang

Room: Grand Crescent

Practice Area Track: Mediation

CLE Program: Yes

There is increasing resistance, especially in sophisticated civil mediation settings, to the traditional joint opening session. Some mediators have abandoned the joint opening entirely, and conduct the entire mediation in caucus. Other mediators limit the opening to introductions and procedural issues. These are responses to legitimate concerns about the way joint sessions can create an adversarial and negative environment. But in our experience, a well managed joint opening can promote more efficient and effective work in caucus as the mediation progresses. In this session, we examine creative approaches to the joint session—including challenging traditional “opening statements”—to overcome the problems encountered in many joint opening sessions and lay the foundation for more effective problem solving.

Howard Herman, U.S. District Court, N.D. Calif., San Francisco, CA

Claudia Bernard, Ninth Circuit Court of Appeals, San Francisco, CA

I9: Effective Advocacy and Management in Arbitration Part Four: Awards

How to Get an Arbitration Award that Meets the Needs of the Parties

Room: Puget Sound

Practice Area Track: Arbitration—Domestic & International

CLE Program: Yes

Part Four of the Effective Advocacy and Management in Arbitration series. This session will cover all facets of awards, including Interim, Partial and Final; Arbitrator's Responsibility and Advocates Role; Attorneys' Fees; Appeals; and the Role of the Courts.

Harold Coleman, Mediation.org, Los Angeles, CA

John Holsinger, John R. Holsinger, LLC, Hackensack, NJ

Tyrone Holt, The Holt Group LLC, Denver, CO

FRIDAY, APRIL 17 (continued)

I10: Beyond Screening: Intimate Partner Abuse and Mediation

Room: Vashon
Practice Area Track: Family
CLE Program: Yes

There have been many presentations on how to screen for intimate partner abuse, but not many presentations on the negotiation stage of mediation when there is abuse present. This workshop will go into some of the considerations in negotiation and logistics of mediating when physical or non-physical abuse is part of the history of the relationship.

Zena Zumeta, Ann Arbor, MI
Kelly Browe Olson, University of Arkansas Little Rock, AR

Coffee Break in the Exhibit Hall (Grand III). 4:15 – 4:30 PM

Concurrent Series J 4:30 – 5:45 PM

J1: Creating Space for Peacemaking

How our Collaborative center has created new opportunities for families and professionals

Room: Olympic
Practice Area Track:
CLE Program: No

Join Ron Ousky, the 2015 recipient of the individual ABA Lawyer as Problem Solver Award, to learn about the Collaborative Alliance, which opened in 2006. The Collaborative Alliance is a physical space designed for family conflict resolution with offices for Collaborative family law attorneys, mediators, mental health professionals, and financial experts. We are now in our tenth year and the Center has grown from 6,000 square feet to more than 18,000 square feet, including five conferences rooms, a training room, a serenity space and offices for more than 30 professionals. This workshop will tell the story of how the center has developed, lessons learned along the way, and skills and approaches that you can transfer to your practice.

Ron Ousky, Ousky Law Firm, Edina, MN

J2: Effective Advocacy and Management in Arbitration Series, Part Five: Ethical Obligations of Arbitrators and Advocates

Exploring Cutting Edge Ethical Issues Facing Advocates and Arbitrators in the Arbitration Process

Room: Puget Sound
Practice Area Track: Arbitration–Domestic & International
CLE Program: Yes

The fifth program in a five-part series exploring the role of the “Managerial Arbitrator” and the Advocate’s responsibility to the client and the process. In Part Five we will address the ethical obligations of arbitrators and advocates, including disclosure obligations (a two-way street), confidentiality, party-appointed arbitrators, application of Code of Ethics and Code of Responsibility.

Eugene Farber, Farber, Pappalardo & Carbonari, White Plains, NY
John Byrne, College of Commercial Arbitrators, Austin, Texas
John Holsinger, John R. Holsinger, LLC, Hackensack, NJ

FRIDAY, APRIL 17 (continued)

Concurrent Series J (continued)

4:30 – 5:45 PM

J3: Who is Afraid of Real Mediation?

Room: Grand Crescent
Practice Area Track: Mediation
CLE Program: Yes

The current trend in commercial mediation is decidedly away from real mediation – a party-centered process, with joint sessions allowing parties to seek a resolution addressing their needs and interests and, possibly, repairing relationships. Settlement conferences now substitute for real mediation. Why? What is it in us as mediators and in the culture of those who hire us that denigrates or fears real mediation? What are we and our field losing? What are the participants losing? In this interactive workshop, we will explore the causes of this trend, examine what we are losing, and remember who we must become to practice real mediation.

G. Daniel Bowling, ADR Program, US District Court for N.C.A., San Francisco, CA
Dana Curtis, Dana Curtis Mediation, Sausalito, California
David Hoffman, Boston Law Collaborative, Boston, MA

J4: Legal Educators Colloquium Professor Resource Share

Room: Fifth Avenue
Practice Area Track:
CLE Program: No

Law faculty are always looking for good materials to use in their classes. Legal educators are invited to describe, in a minute or two, a resource (could be a website, a terrific simulation, a TED talk, etc.) and are also encouraged to bring 1/2 page handouts with longer descriptions and information on how to access the resource. This session is like an in-person listserv announcement, and it provides opportunities for attendees to follow up with “presenters” afterwards.

Sharon Press, Hamline University School of Law, St. Paul, Minnesota
Bobbi McAdoo, Hamline Law School, St. Paul, MN

ABA Publications Book Launch Reception

5:45 – 7:00 PM

Celebrating new books from Bernie Mayer and Gary Friedman

Grand Foyer

SATURDAY, APRIL 18 (continued)

Breakfast Programs

8:00 – 9:15 AM

K1: The ‘Yes’ Factor

Advanced Communication Skills

Room: Grand Crescent

Practice Area Track: Communications/Neuroscience/Psychology

CLE Program: No

Through a series of interactive, thought-provoking, exercises and activities, participants will learn how to apply the improved concept of ‘Yes, And’ to sharply increase positive, effective communication and interpersonal interactions. Galen’s high energy presentation will captivate and engage attendees while providing them with powerful skills that can be applied immediately. This unique, compelling content is delivered in a dynamic, entertaining way that will have attendees laughing and enjoying this impactful, memorable experience.

Galen Emanuele, Shift Yes, Bellingham, WA

K2: Trailblazers: Lessons in Practice Development from Trailblazers in Dispute Resolution from Underrepresented Groups

Room: Fifth Avenue

Practice Area Track: Diversity

CLE Program: Yes

Pursuant to the ABA Goal III to enhance participation of the target population (women, minorities, LGBT lawyers and lawyers with disabilities), this program brings together a group of members of the target population who have been able to create successful dispute resolution practices. These trailblazers are sought to share with the participants the approaches and strategies they found successful in building their diverse successful practices in dispute resolution.

Ben Davis, University of Toledo College of Law, Toledo, OH

Frederick Hertz, Oakland, California

Calvin Hamilton, Hamilton Abogados, Madrid, Spain

Theresa Wakeen, Wakeen & Associates Mediation Services, Seattle, WA

Deborah Masucci, Brooklyn, NY

Saturday International Workshop

Saturday International Workshop 9:15 – 10:30 AM

Intl 1: Practice Tips for Effective International Commercial Mediation

Room: St. Helens

Practice Area Track: International

CLE Program: Yes

Practical tips on cutting edge, innovative methods, techniques and approaches for attorneys, clients and mediators to making effective use of the mediation process and mediators to achieve settlements that are preferable to litigation or arbitration

Jaya Sharma

Daniel Yamshon, Daniel Yamshon, Sacramento, CA

Hal Abramson, Touro Law Center, Central Islip, NY

SATURDAY, APRIL 18 (continued)

Saturday International Workshop (continued)

Saturday International Workshop 1 10:45 AM – 12:00 PM

Intl 2: Asia Pacific International Mediation Summit Roundtable

Room: St. Helens

Practice Area Track: International

CLE Program: Yes

Kim Taylor, JAMS, New York, NY

Victor Schachter, Fenwick & West LLP San Francisco, CA

Legal Educators Colloquium

Colloquium A Series 8:00 – 9:00 AM

LEC A-1: Beyond Small Claims: New Venues for Mediation Programs

Room: Cascade Ballroom 1

Practice Area Track: Legal Educators Colloquium

CLE Program: Yes

Beyond Small Claims: New Venue for Mediation Programs

During this program Harvard Mediation Program students and staff will discuss the implementation of the mediation program for Harassment Prevention Orders (HPO) Mass. Gen. L. c., 258E; the distinction between Harassment Prevention Orders and Domestic Restraining Orders Mass. Gen. L. c., 209A; best practices when mediating HPO cases; and the value for law students in developing facilitation skills in high conflict cases.

Maureen Griffin, Harvard Mediation Program

Sam Cortina, JD, 2015

John Miller, JD, 2015

Pricilla Ellis, Harvard Mediation Program

LEC A-2: On Teaching Negotiation With Clients

New Videos and Reflections

Room: Cascade Ballroom 2

Practice Area Track: Legal Educators Colloquium

CLE Program: Yes

Lawyers tell us their most important negotiations are often with their own clients. How can we teach this aspect of bargaining with or counseling a client? This session presents three new scenarios and supporting videos: a discussion of how to deal with an employee's non-compete agreement, the reassessment of whether to settle in light of unwelcome legal developments, and dealing with a client who demands deceptive bargaining tactics. The simulations and videos will be available for classroom use without charge. Professors Dwight Golann and Marjorie Aaron will show excerpts, discuss how their experiences using these materials, and explore with attendees how to teach an important area of practice.

Marjorie Aaron, University of Cincinnati, Cincinnati, OH

Dwight Golann, Suffolk University Law School, Boston, MA

SATURDAY, APRIL 18 (continued)

Colloquium B Series 9:15 – 10:30 AM

LEC B-1: Teaching Arbitration Law, Policy and Practical Skills

Room: Cascade Ballroom 1

Practice Area Track: Legal Educators Colloquium

CLE Program: Yes

This session will discuss teaching arbitration to law students. Arbitration professors confront various issues, including how to define the scope and organization of an arbitration course, what areas of arbitration should be addressed, what balance should there be between the teaching of arbitration law and theory, on the one hand, and practice skills, on the other.

If teaching arbitration skills is desirable, how should it be done? A professor teaching arbitration must decide which skills, if any, should be emphasized. Among other choices, the professor might consider: drafting arbitration agreements, arbitrator selection processes, etc.

Sarah Cole, Moritz College of Law, Columbus, OH

Jill Gross, Pace Law School, White Plains, NY

Andrea Doneff, Chicago, IL

Maureen Weston, Pepperdine University School of Law, Malibu, CA

LEC B-2: Teaching Practical Negotiations

Strategies to Increase Practice Readiness of Negotiation Students

Room: Cascade Ballroom 2

Practice Area Track: Legal Educators Colloquium

CLE Program: Yes

Legal educators in dispute resolution have always been on the forefront of practice ready skills training. But with the increasing focused on practice readiness as a goal for legal instruction, can instructors do more to get students ready for the realities of negotiating early in students' careers? In this session, five experienced negotiation professors will discuss strategies, role plays, and exercises that give their students experiences that the students can apply one to two years in to practice. By adding these "practical negotiations" to more traditional role-plays, educators can increase practice readiness, promote learning, and increase student engagement.

Rishi Batra, Texas Tech University School of Law, Lubbock, Texas

Cynthia Alkon, Texas A&M University School of Law, Fort Worth, Texas

Andrea Schneider, Marquette University Law School, Milwaukee, WI

Peter Reilly, Texas A&M University School of Law, Fort Worth, Texas

Hiro Aragaki, Loyola Law School, Los Angeles, CA

Coffee Break in the Grand Foyer 10:30 – 10:45 AM

SATURDAY, APRIL 18 (continued)

Colloquium C Series 10:45 AM – 12:00 PM

LEC C-1: How Being Angry Leads to Good Research

Room: Cascade Ballroom 1

Practice Area Track: Legal Educators Colloquium

CLE Program: Yes

Wondering where good ideas for research in dispute resolution come from? This panel will discuss the genesis of research ideas stemming from perceived injustice, bias, discrimination and wrongdoing. We will use a variety of examples from negotiation, mediation and arbitration to explore how anger, frustration or concern can lead to research agendas, articles and empirical work. Furthermore, we will discuss the dangers of a research agenda that are designed to “fix” society in one way or another.

Andrea Schneider, Marquette University Law School, Milwaukee, WI

Jill Gross, Pace Law School, White Plains, NY

Nancy Welsh, Pennsylvania State University The Dickinson School of Law, University Park, PA

Timothy Hedeem, Kennesaw State University, Kennesaw, GA

Sarah Cole, Moritz College of Law, Columbus, OH

Morning Shoptalk Program: Integrating international students into Your Dispute Resolution Courses

What Do You Do When You Don't Know What to Do?

Room: Cascade Ballroom 2

Practice Area Track: Legal Educators Colloquium

CLE Program: No

Given the increasing importance of international students in American legal education, dispute resolution faculty can play a significant role in shaping students' experiences. This shoptalk will explore the challenges and opportunities presented by students' different languages, cultures, legal systems, and levels of legal experience. Moderators will take turns leading discussion around the following questions: How can we enrich JD and LLM students' collective learning experiences? How do you design a class for students whose culture you are not familiar with? How can we adapt our cultural framework to include multiple worldviews? How do we assess students given these challenges?

Brian Pappas, Michigan State Law, East Lansing, MI

Mariana Hernandez Crespo, University of St. Thomas School of Law, Minneapolis, MN

Sukhsimranjit Singh, Willamette University College of Law, Salem, OR

Janet Martinez, Stanford Law School, Stanford, CA

Legal Educators Colloquium Luncheon and Presentation of the Scholarly Work Award 12:15 PM – 1:30 PM

A Luncheon for professors, adjuncts, teachers, trainers, students, and all other attendees of the Legal Educators Colloquium. At the 2015 Colloquium Luncheon we will be awarding the ABA Section of Dispute Resolution Award for Outstanding Scholarly Work to Professor Jean Sternlight. *The Luncheon is a ticketed event.*

Afternoon Shoptalk Program: Integrating Dispute Resolution into the Curriculum: Ideas and Political Strategies for Making It Happen 1:45 PM–3:30 PM

Room: Fifth Avenue

CLE Program: Yes

Almost everyone attending this conference would like to see Dispute Resolution have a more prominent place in the law school curriculum – and there are many opinions on how it should be integrated and when such courses should be offered. Using the ADR listserv discussion on the topic as a jumping off point, this Shoptalk session focuses on moving from talk to action – what strategies should we use to put our ideas into action at our respective schools?

Michael Moffitt, University of Oregon School of Law, Eugene, OR

AMERICAN BAR ASSOCIATION
2014-2015 National Representation in Mediation Competition

The Competition provides an environment in which law students can learn and demonstrate their advocacy skills and model appropriate preparation for and representation of a client in mediation. The competition is designed to familiarize law student participants with advocacy skills in alternative dispute resolution processes, specifically mediation. The judging criteria are designed to reward those participants who use an effective combination of advocacy skills and a problem-solving approach in the mediation. The Representation in Mediation Competition was first held as a National ABA Competition in 2000. In the past fifteen years, over two thousand law students have participated in the regional and national competitions and countless numbers of practitioners from local communities have served as competition judges and mediators.

The ABA Section of Dispute Resolution extends congratulations to the following schools for winning their Regional Competitions to advance to the National Round here in Seattle.

Chicago-Kent College of Law

Fordham University School of Law

Liberty University School of Law

Southwestern Law School

University of Idaho College of Law

University of Oklahoma College of Law

Washington University School of Law

William & Mary School of Law

Join us to watch the competition on April 15th or 16th. The rooms for the Competition headquarters are listed on the conference schedule.

EXHIBITOR PROFILES

The Exhibit Hall is located in Grand Ballroom III

Exhibit Hall Hours:

Thursday, April 16 7:00 am – 7:00 pm

Friday, April 17 7:00 am – 5:00 pm

American Arbitration Association Booth # 3

Address: 120 Broadway, Floor 21, New York, NY 10271

Phone: (212) 716-5800

Web: www.adr.org

The American Arbitration Association® (AAA) and the International Centre for Dispute Resolution® (ICDR) provide dispute resolution services to individuals and organizations seeking to resolve conflicts out-of-court in the U.S. and abroad. The AAA and ICDR manage the administration of arbitration, mediation, or other dispute resolution cases from filing to closing.

American Bar Association Section of Dispute Resolution Booth #s 7 & 8

Address: 1050 Connecticut Ave NW, Suite 400, Washington, DC 20036

Phone: (202) 662-1680 Fax: (202) 662-1683

Web: www.americanbar.org/groups/dispute_resolution.html

Learn about the many active committees of the Section, and how you can become involved. Review Section books and magazines, pick up a copy of our Words Work curriculum, and take a tour of the National Clearinghouse for Mediator Ethical Opinions, an online resource created by the Section's Ethics Committee. Stop by and talk with Council Members and Committee Chairs about what the Section can do to meet the needs of today's dispute resolution professionals.

Association of Family and Conciliation Courts. Booth # 19

Address: 6525 Grand Teton Plaza, Madison, WI 53719

Phone: (608) 664-3750 Fax: (608) 664-3751

Web: www.afccnet.org

The Association of Family and Conciliation Courts is the premier interdisciplinary and international association of professionals dedicated to the resolution of family conflict. AFCC members are the leading practitioners, researchers, teachers and policymakers in the family court arena.

Benjamin N. Cardozo School of Law Kukin Program for Conflict Resolution Booth # 22

Address: 55 Fifth Avenue, New York, NY 10003

Phone: (212) 790-0200

Web: www.cardozo.yu.edu/kukin

The Kukin Program for Conflict Resolution at Cardozo School of Law is a pioneer in the development of legal education in dispute resolution. Since 2001, US News and World Report has placed Cardozo among the top ten dispute resolution schools in the country. Cardozo offers an LL.M. in Dispute Resolution and Advocacy, and a Certificate in Dispute Resolution for J.D. students. The Program has clinical opportunities in mediation, divorce mediation and securities arbitration, as well as a broad range of academic courses from representation in mediation to international commercial arbitration. Cardozo students compete in ADR competitions around the US, as well as in Paris, Hong Kong and Vienna. The Cardozo Journal of Conflict Resolution publishes three editions annually, hosts cutting-edge symposia, and sponsors the International Advocate for Peace Award, which honored Judge Daniel Weinstein 2014.

EXHIBITOR PROFILES

Gerchen Keller Capital, LLC Booth # 18

Address: 300 North LaSalle Street, Suite 1825, Chicago, IL 60654

Phone: (312) 757-6070 Fax: (312) 757-5005

Web: www.gerchenkeller.com

Gerchen Keller Capital, LLC structures complex litigation settlements for parties with differing cash flow needs, such as by converting a defendant’s installment payments into a one-time, up-front payment to a plaintiff. GKC frequently assists parties in ADR settings, providing a creative solution for neutrals when payment structures and timing are an impediment to resolving the underlying dispute. GKC is the largest investment and advisory firm focused exclusively on legal and regulatory risk. GKC provides capital and other financing solutions to companies, law firms, and investment funds involved with or invested in complex litigation, arbitration, and transactional matters. With over \$700 million in assets under management, GKC invests at all stages of the commercial litigation timeline by supporting parties and their counsel in disputes of all sizes and types.

Hamline University School of Law–Dispute Resolution Institute Booth # 21

Address: 1536 Hewitt Ave, MS-D2004, Saint Paul, MN 55104

Phone: (651) 523- 2946 Fax: (651) 523-3028

Web: www.hamline.edu/law/dri

The Dispute Resolution Institute at Hamline University was founded in 1991. It currently offers more than 30 ADR courses in a wide variety of domestic and international programs each year, including certificate programs in international business negotiation, arbitration law and practice, advocacy and problem-solving and dispute resolution. Mirroring the reality that contemporary lawyers work in multi-disciplinary and cross-cultural settings, DRI classes intentionally bring together law and other graduate students, human resources and business personnel, practicing lawyers and other professionals from around the world.

JAMS. Booth # 6

Address: 1920 Main Street, Suite 300, Irvine, CA 92614

Phone: (949) 224-1810 Fax: (949) 224-1818

Web: www.jamsadr.com

Founded in 1979, JAMS is the largest private provider of Alternative Dispute Resolution (ADR) services. With Resolution Centers worldwide, JAMS and its more than 300 neutrals are responsible for resolving thousands of cases each year ranging in size, industry and complexity, typically achieving results more efficiently and cost effectively than through litigation. JAMS neutrals are skilled in all ADR processes including mediation, arbitration, special master, discovery referee, project neutral and dispute review board work. JAMS may be reached at 800-352-5267 or on the web at www.jamsadr.com.

Marquette University Law School Dispute Resolution. Booth # 20

Address: 1215 W. Michigan Street, PO Box 1881, Milwaukee, WI 53201-1881

Phone: (414) 288-7090

Web: www.law.marquette.edu

Marquette University Law School’s Alternative Dispute Resolution (ADR) Program provides essential training for the practice of law in the 21st century. Our ADR program provides students opportunities to practice dispute resolution skills through coursework, competitions, and experiential learning opportunities, including the Small Claims Mediation Clinic, the Client Skills Board and the Dispute Resolution Society. MULS also offers a Certificate in Alternative Dispute Resolution in Law. In December, 2013, the Dispute Resolution Program hosted Expanding the Canon of Negotiation conference to set the stage for the Second Edition of “The Negotiator’s Fieldbook,” the popular ABA Publication co-edited by Professor Andrea Schneider.

EXHIBITOR PROFILES

Mediate.com Booth # 5

Address: PO Box 51090, Eugene, Oregon 97405

Phone: (541) 345-1629

Web: www.mediate.com

Mediate.com is excited to be celebrating our 20th anniversary in 2015! Mediate.com is the world's most visited mediation web site with over 5 million annual visitors and over 15,000 articles, news items and videos. Importantly, Mediate.com features the world's most used Mediator Directory and responsive design web sites and hosting for mediators. Join Mediate.com as a Premium Member and Featured Mediator to get more mediation cases! For mediation programs, Mediate.com offers "Caseload Manager," our secure, cloud-based case management system. Full information is at www.CaseloadManager.com.

National Academy of Distinguished Neutrals (NADN) Booth # 1

Address: 104 Churchill Way, W. Palm Beach, FL 33411

Phone: (813) 600-3678 Fax: (866) 257-4698

Web: www.nadn.org

The National Academy of Distinguished Neutrals (NADN) is a professional association whose membership consists of attorneys distinguished by their hands-on experience in the field of civil & commercial conflict resolution, and by their commitment to methods of alternative dispute resolution. With over 900 members throughout the United States, NADN is the largest invite-only ADR organization in the nation. NADN makes our roster of litigator-reviewed mediators & arbitrators available online at no cost to visitors—simply search our website for professionals with pertinent case experience, ADR expertise, or by preferred region. NADN is also proud ADR Partner to the DRI (Defense Research Institute) and AAJ (American Association for Justice).

Ohio State Journal on Dispute Resolution. Booth # 10

Address: 55 West 12th Avenue, Columbus, Ohio 43210-1391

Phone: (614) 292-7170 Fax: (614) 292-3442

Web: www.moritzlaw.osu.edu/students/groups/osjdr

As the official journal of the American Bar Association Section of Dispute Resolution, The Ohio State Journal on Dispute Resolution ("OSJDR") has provided a platform for academics, judges, legal practitioners, and law students to develop and present the very ideas that have revolutionized the practice of law and the field of dispute resolution. Over the past thirty years, OSJDR has represented and celebrated this spirit of ingenuity and innovation. The articles published by OSJDR are a reminder of the power that words have to stimulate conversation, generate new ideas, and initiate change.

Pepperdine University School of Law- Straus Institute for Dispute Resolution Booth # 9

Address: 24255 Pacific Coast Highway, Malibu, CA 90263

Phone: (310) 506-4611

Web: www.law.pepperdine.edu/straus

Pepperdine University's Straus Institute for Dispute Resolution provides professional training and academic programs in dispute resolution including a Master of Laws in Dispute Resolution (LLM) offering five specialized tracks, Masters in Dispute Resolution (MDR) and Certificate in Dispute Resolution. Straus has long been considered to have one of the best, most comprehensive ADR programs in the United States, complemented by the AAA Library, the world's largest collection of conflict resolution resources. With courses offered in one week, two-weekend, full semester formats, and now intensive courses in Nashville, students can go through at their own pace from locations across the US.

EXHIBITOR PROFILES

Resolution Systems Institute Booth # 23

Address: 11 E Adams Street, Ste 500, Chicago, IL 60603

Phone: (312) 922-6475 Fax: (312) 922-6463

Web: www.aboutrsi.org

Resolution Systems Institute is a unique non-profit organization whose mission is to strengthen justice by enhancing court ADR systems. RSI helps court ADR programs function effectively while meeting the procedural justice needs of participants. RSI does this at the national level by providing informative resources on CourtADR.org, an online court ADR resource center. RSI works directly with state and federal courts in Illinois and across the country to develop, conduct, monitor and evaluate court ADR programs. RSI also designs and conducts specialized and advanced training for mediators. More information is available at AboutRSI.org or by contacting info@AboutRSI.org.

UC Hastings Center for Negotiation and Dispute Resolution Booth # 24

Address: 100 McAllister Street, Suite 408, San Francisco, CA 94102

Phone: (415) 581-8941

Web: www.cndr.uchastings.edu

UC Hastings Center for Negotiation and Dispute Resolution offers superior education and cutting-edge scholarship in dispute resolution to law students, attorneys, practitioners and international visitors. In the heart of San Francisco, steps away from Federal and State Courts, CNDR collaborates on projects and events with non-profits, commercial ADR providers and government agencies. In its short history, CNDR has been recognized by US News & World Report as one of the Top ADR programs in the country.

JOIN US IN THE EXHIBIT HALL FOR “TEN MINUTES OF TECH”

Presentation Area of the Exhibit Hall–Grand Ill

Ten Minutes of Tech: Access the Hotel Wireless

Thursday, April 16, 2015

9:15 AM–9:30 AM (during the coffee break)

Ten Minutes of Tech: Primer on Using Google Drive and Google Calendar

Friday, April 17, 2015

10:45 AM – 11:00 AM (during the coffee break)

Ten Minutes of Tech: Making the Most of Your ABA Membership

Friday, April 17, 2015

2:45 PM – 3:00 PM (during the coffee break)

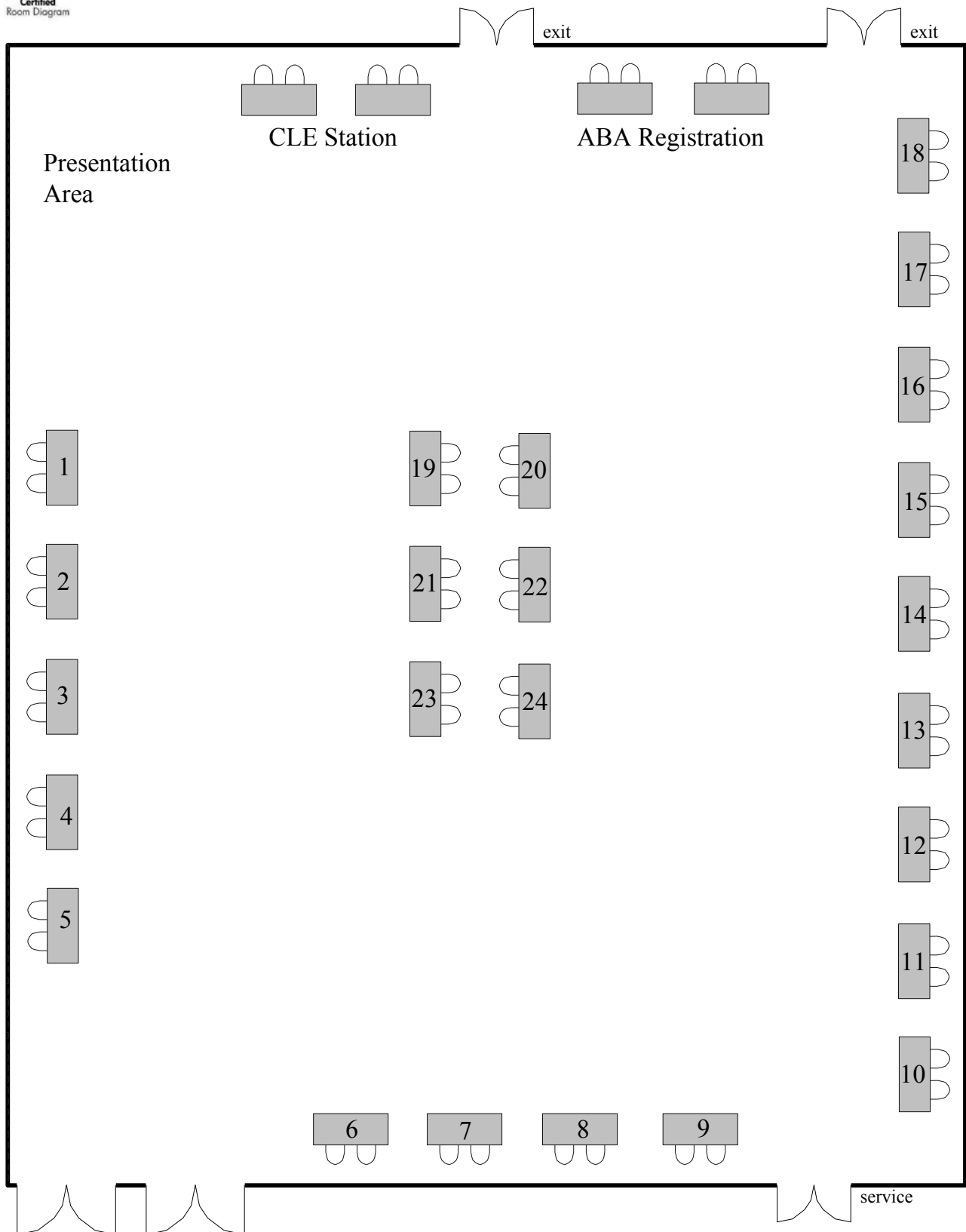
EXHIBITOR BOOTH ASSIGNMENTS

American Arbitration Association	3
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EXHIBIT HALL MAP



Grand III



Member Benefits

The Section of Dispute Resolution is the largest dispute resolution membership organization in the world. Our goal is to provide members with accessible, relevant and cutting-edge information, practice tips and skill-building opportunities. We are a vibrant forum for networking and professional development that bridges together unique and diverse perspectives. The Section is relied upon as a leader in shaping policy that impacts dispute resolution practice in a variety of arenas.

TOP 10 REASON TO JOIN:

- Access to 18,000 Dispute Resolution Professionals
- Discounts on CLE Programs
- 25% off Publications
- Free Professional Development Resources
- Free DR Magazine
- Monthly E-Newsletter
- Free Ethics Guidance
- Free Committee/Task Force Membership
- Networking Opportunities
- Liability Insurance



Upcoming Events

Negotiation in Mediations: What Happens When Your Partner Stops Dancing

May 5, 2015
Webinar

Closing the Mediation Deal: Getting to Yes (and Evading No!)

June 2, 2015
Webinar

Ethics and Professionalism in Mediation: Ethical Issues Faced by Mediators and Advocates

July 8, 2015
Webinar

Negotiation Institute

July 31, 2015
Chicago, IL

13th Annual Advanced Mediation & Advocacy Skills Institute

October 22 -23, 2015
Atlanta, GA

18th Annual Section of Dispute Resolution Spring Conference

April 6-9, 2016
New York, NY

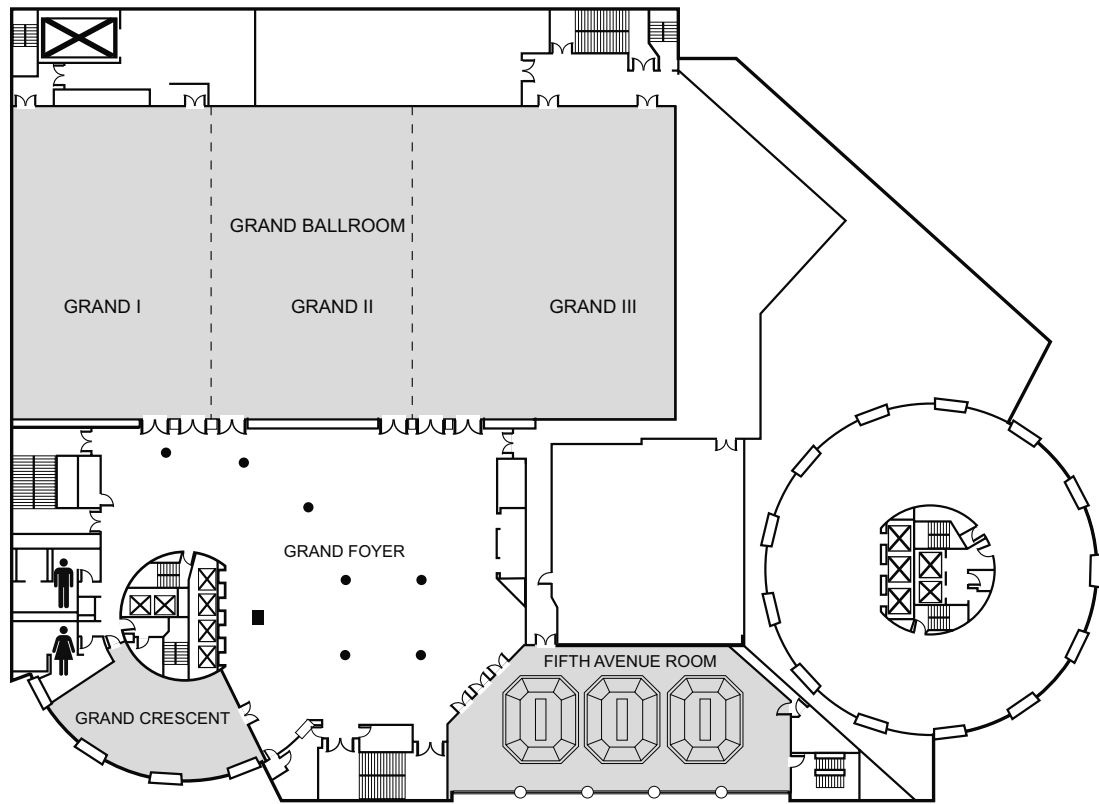
HOTEL MAP



The Westin Seattle

1900 5th Avenue • Seattle, Washington 98101 • United States

Phone (206) 728-1000 • Fax (206) 728-2259



GRAND LEVEL

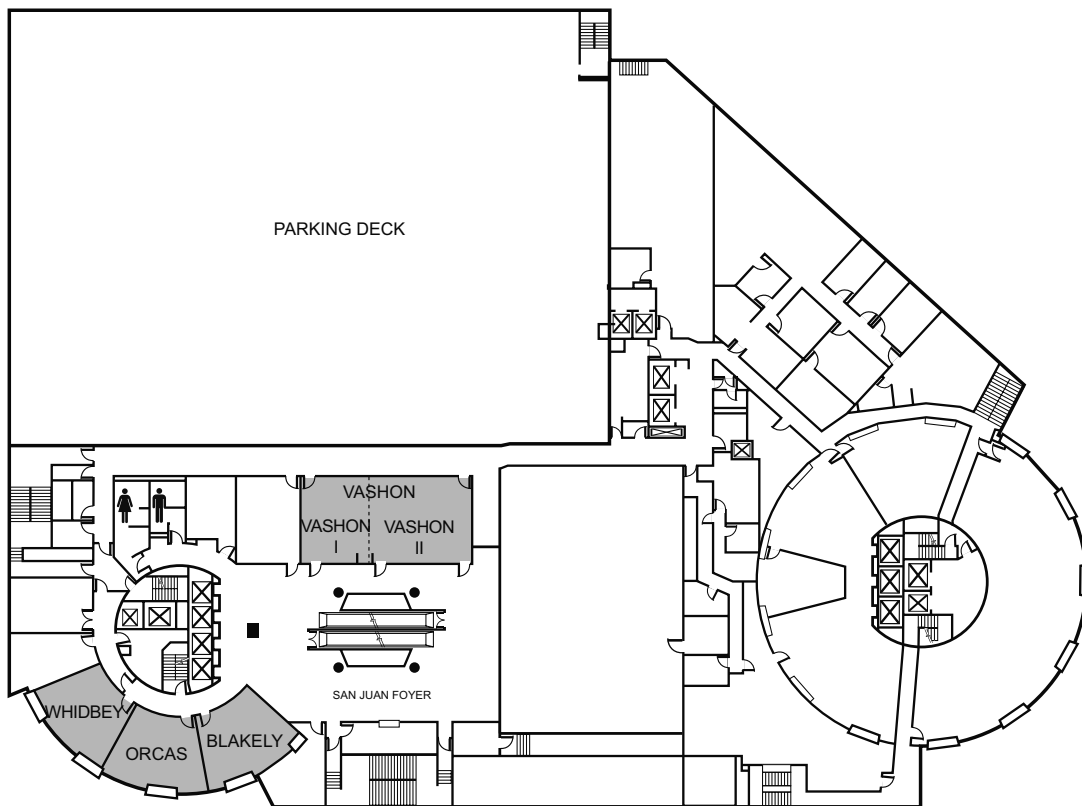
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SAN JUAN LEVEL

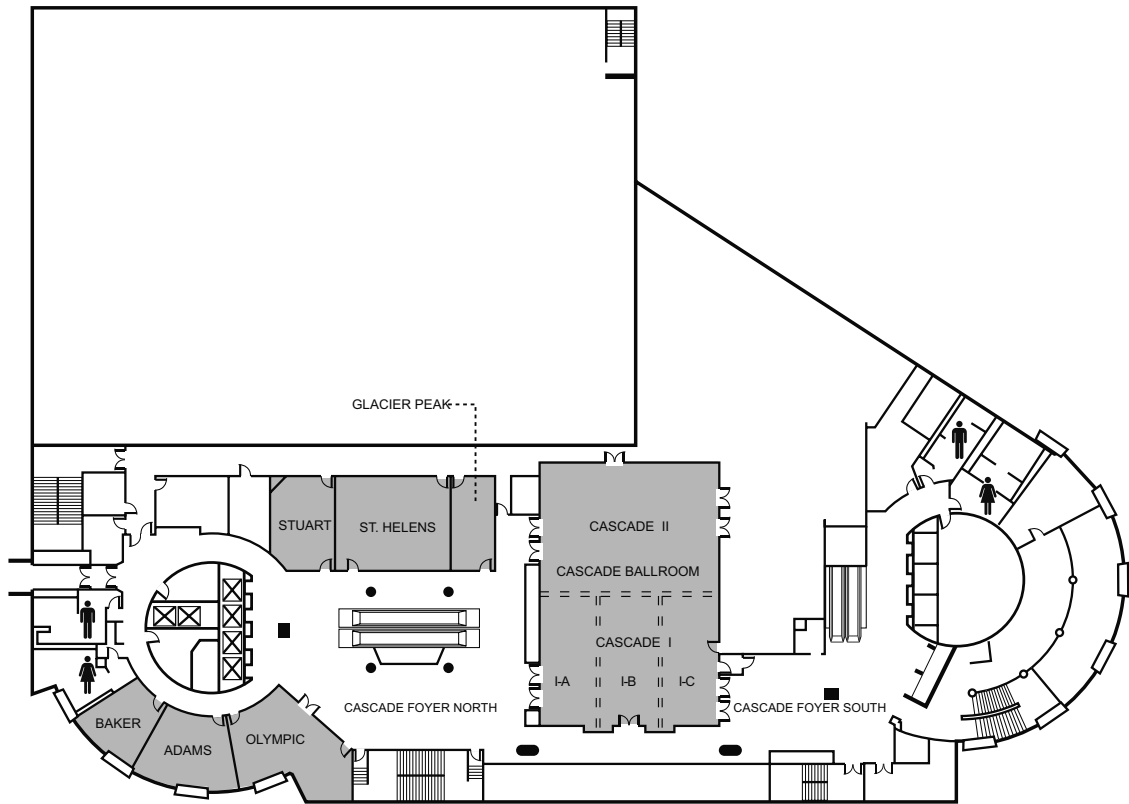
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MEZZANINE LEVEL

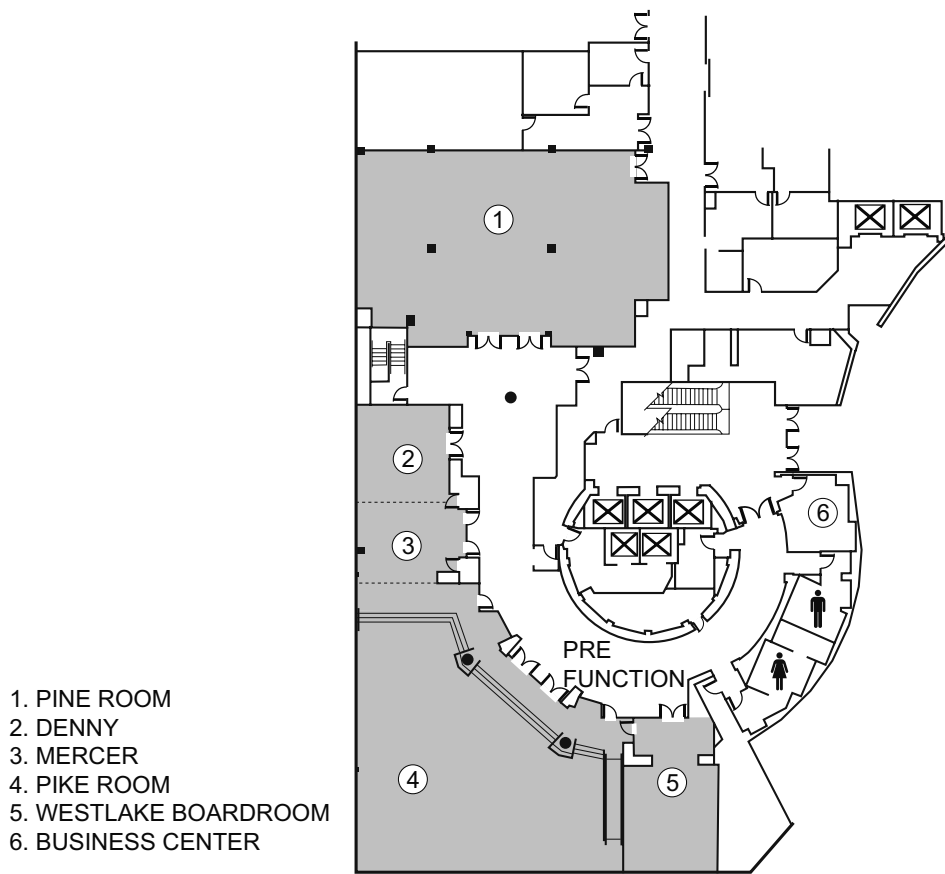
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WESTLAKE LEVEL

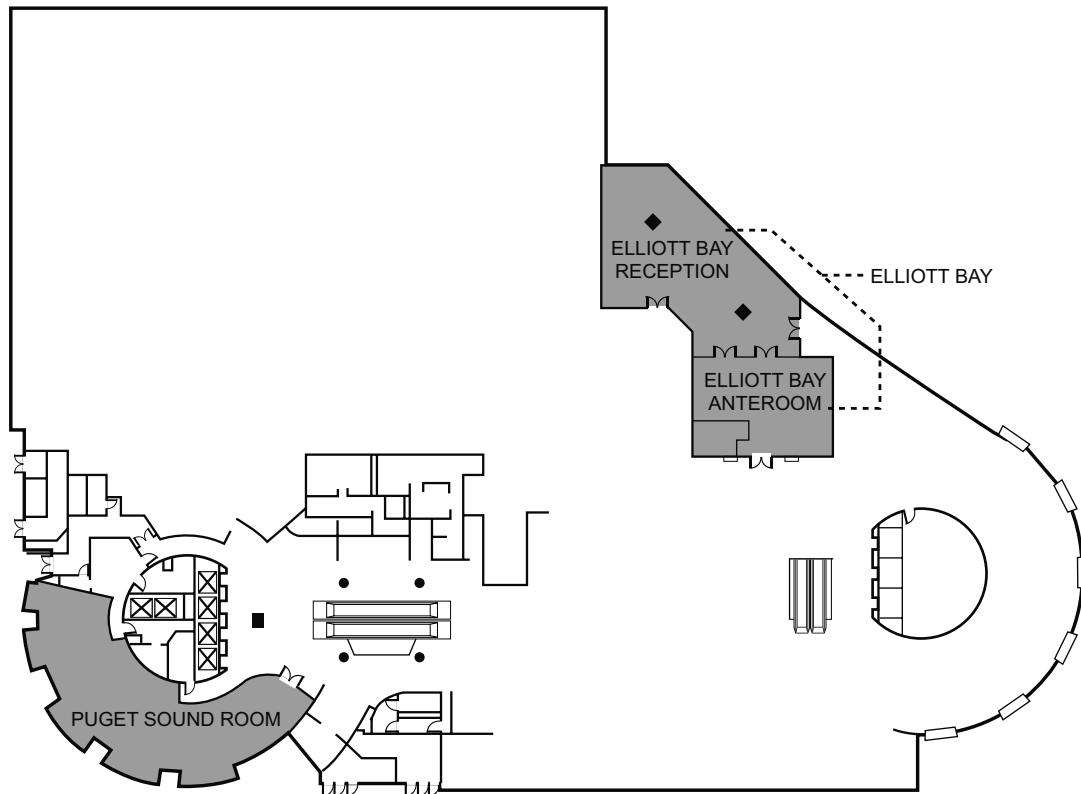
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LOBBY LEVEL

The Negotiation Training Institute: A Day of Hands-On Training in Legal Bargaining Skills

July 31, 2015 | 9:00 a.m. to 4:30 p.m.

Chicago, Illinois

Hosted by the
Center on Negotiation and Mediation Bluhm Legal Clinic at Northwestern University School of Law

This practical training program is designed to help you develop skills in legal bargaining. You will participate in a highly interactive, hands-on experience which features roleplaying, and will receive feedback from a faculty consisting of leading academics and trainers. To ensure an intense, interactive experience, this Institute will be limited to 50 attendees.

As a participant you will:

- Spend a full day working to improve your legal bargaining skills
- Participate in negotiations yourself, and be able to analyze the results and see video of skilled bargainers dealing with the same problem
- Receive an individual critique of your negotiating tactics
- Explore the psychological forces that often distort bargaining decisions of opponents, clients—and perhaps yourself
- Understand the ethical rules that govern negotiation by lawyers
- Survey your personal bargaining style
- Practice dealing with “tough” bargaining tactics
- Learn how to approach what may be your toughest negotiation – with your own clients

Who should attend?

- Lawyers who want to improve their legal bargaining skills
- Attorneys who handle transactional or litigation matters
- Clients who must deal with legal negotiations
- Professionals who want to receive feedback about their bargaining style
- Lawyers interested in learning more about a skill they use every day

Registration Information

The deadline to register for the Institute is Monday July 27, 2015. Participation is limited to the first 50 registrants. .

For more information go to the ABA Section of Dispute Resolution website at www.americanbar.org/dispute or call 202.662.1680.

13th Annual Advanced Mediation & Advocacy Skills Institute

October 22-23, 2015
Hyatt Regency Atlanta
Atlanta, GA

The two day advanced curriculum covers each phase of the mediation process and includes small group discussions in which participants can discuss specific issues and fine-tune skill with leading mediators and mediation advocates. Each panel features an expert mediator, a high-powered in-house counsel, and a skilled outside counsel. The opportunity for mediators and advocates to interact in small facilitated groups provides a unique environment to enhance your skill, knowledge and understanding of the mediation process.

Program Highlights

National ADR Experts | Highly valuable interaction and advice from leading experts in mediation | Small group sessions to encourage full participation | Practice development essentials | Who Should Attend? | Mediators | Judges Litigators | In-House Counsel

Institute Topics:

- Preparing for mediation
- Maximizing the Joint Opening Session
- Ethical Issues
- Negotiating in the Caucus Stage
- Breaking Impasse
- Developing Your Practice
- Break Out Sessions

For more information and to register: www.americanbar.org/dispute.



90+ CLE Sessions
Multiple networking opportunities
Distinguished & engaging speakers
Symposium on ADR in the Courts
Legal Educators Colloquium



ABA
AMERICAN BAR ASSOCIATION
Section of
Dispute Resolution



18th Annual Section of Dispute Resolution

SPRING CONFERENCE

SAVE THE DATE
APRIL 7-9, 2016

Sheraton New York Time Square
New York, New York



JOIN US IN NEW YORK

How to Get Your CLE Credits

The American Bar Association (ABA) has requested continuing legal education (CLE) accreditation for this program in most states that require CLE. Each state has its own rules and regulations on CLE. This program may not receive credit in some states. In addition, the category of credit or the number of CLE credit hours may vary from state to state. Therefore, check with your state CLE regulator for confirmation of approval, the category of credit approved, and to verify the number of CLE credit hours.

Program Evaluation Form

If you were provided a hard copy program evaluation form, please complete it and return it to the ABA program registration desk before you leave. Otherwise, please complete the online program evaluation at your earliest convenience. Thank you for your feedback as it helps us to continue providing the high-quality programs that you expect.

Standard Attendance Form and Uniform Certificate of Attendance for Most States

With exceptions for the states below, attorneys sign in once per program on the standard attendance form and are issued a Uniform Certificate of Attendance for CLE credit. Complete the lower portion of the certificate including your membership, registration, or Supreme Court identification number. Complete a certificate for each state in which you are required to report. Please refer to the top of the certificate for individual state filing instructions and be sure to keep a copy of the certificate for your records. Each state has its own retention period. View MCLE information for your state online at <http://americanbar.org/mcle>. Do not return your certificate to the ABA.

Delaware Attorneys

Delaware attorneys and speakers seeking CLE credits must sign in at each individual session you attend. You will receive the Uniform Certificate of Attendance.

Illinois Attorneys

Illinois attorneys and speakers seeking CLE credits must sign in at each individual session you attend. The sign-in documentation is used to verify your total number of CLE hours. If you do not sign in at each individual session, the ABA cannot provide you with your customized Illinois Certificate of Attendance or Illinois Certificate of Teaching (for faculty). Certificates are provided either by session or in a combined certificate for the overall program. If an Illinois Certificate of Attendance is not available at the end of the CLE program (or session), the ABA will first verify your attendance then email or mail a completed certificate to you within 60 days.

Louisiana Attorneys (Programs Held in Louisiana)

If the in-person meeting is being held in Louisiana, Louisiana attorneys must complete the State Bar of Louisiana Course Attendance Form to report attendance. Follow the instructions on the form and return the completed form to the ABA program registration desk before you leave so that the ABA may report your credits. For programs outside Louisiana, Louisiana attorneys must use the Uniform Certificate of Attendance (see above).

New York Attorneys

New York attorneys and speakers seeking CLE credits must sign in and sign out of each individual session you attend. The sign-in/sign-out documentation is used to verify your total number of CLE hours. If you do not sign in and out, the ABA cannot provide you with your

customized New York Certificate of Attendance. Certificates are provided either by session or in a combined certificate for the overall program. If a New York Certificate of Attendance is not available at the end of the CLE program (or session), the ABA will first verify your attendance then email or mail a completed certificate to you within 60 days.

Pennsylvania Attorneys

Pennsylvania attorneys must complete the Pennsylvania CLE Credit Request form to report attendance at in-person programs. Follow the instructions on the form to complete it. Do not return the form to the ABA.

Tennessee Attorneys (Programs Held in Tennessee)

If the in-person meeting is being held in Tennessee, Tennessee attorneys must sign in and sign out of each session on the special Tennessee Course Attendance Form. For all other in-person meetings, Tennessee attorneys sign in on the standard attendance form. In both cases, Tennessee attorneys receive the Uniform Certificate of Attendance.

Texas Attorneys

Texas attorneys must complete the Texas CLE Course Attendance Form to report attendance at in-person programs. Follow the instructions on the form and return the completed form to the registration desk before you leave so that the ABA may report your credits. If you are reporting your CLE credits online, you may obtain the nine-digit Texas Course ID # by visiting www.texasbar.com (use the MCLE Course Search in the MCLE area of website) or by contacting the ABA. It takes approximately 4-8 weeks for the application to be reviewed and the Texas Course ID # to be available.

Questions? Please visit <http://americanbar.org/mcle> for more information.

AMERICAN BAR ASSOCIATION UNIFORM CERTIFICATE OF ATTENDANCE

CLE credit has been requested from most states with MCLE requirements. For many live events, credit approval is not received prior to the program. Attendance reporting requirements vary by state. Within 30 days of this activity (or annually if required), the attorney must file this Certificate with his/her MCLE state agency if licensed in AR, CO, FL, ID, KY, LA, ME, MS, NH, NM, NV, ND, PR, RI, TN, VA, WV, or WY. Do not file this Certificate with your MCLE state agency if licensed in AL, AK, AZ, BC, CA, GA, GUAM, IA, IL, MN, MO, MT, NC, NY, OK, OR, QC, SC, TX, UT, VT, VI, WI or WA. Filing of Certificates is optional in remaining MCLE states. Please keep the original or a copy of this Certificate for your files. The ABA reports attendance and pays applicable fees in states where the sponsor is required to report. Each state has its own rules and regulations indicating what qualifies for “CLE” and “Ethics” credits. Therefore, certain programs may not receive credit in some states. You may wish to check with your state for confirmation of a program's approval.

New York and Illinois attorneys: Do not use this certificate. Separate New York and/or Illinois Certificates of Attendance were provided to you if you specified New York and/or Illinois as bar states after completion of this course.

Sponsor: American Bar Association
 Program Name: 17th Annual Section of Dispute Resolution Spring Conference
 Date: Apr 15, 2015 ABA Program ID: 20727
 Location: Live Webinar/Teleconference

We have requested a total of:

25.42 CLE credit hours based on a 60-minute hour
 30.50 CLE credit hours based on a 50-minute hour

of this total:	60-minute hour	50-minute hour	Type
	9.50	11.40	Ethics/Professionalism CLE credit hours
	0.00	0.00	Elimination of Bias CLE credit hours
	0.00	0.00	Law Practice CLE credit hours
	0.00	0.00	Skills CLE credit hours
	0.00	0.00	Substance Abuse/Mental Illness CLE credit hours

Depending on your state's rules, welcome/opening remarks may or may not be approved for CLE credit. In addition, some states round down final credit hours (e.g., to the nearest quarter hour). To view MCLE information for your state, visit www.americanbar.org/mcle.

To be completed by attorney:

By signing below, I certify that I attended the activity described above and am entitled to claim CLE credit hours including ethics/professionalism credit hours.

 Attorney Name

 Signature

 Bar/License Number

 Date

State where credits are to be registered:
 (Complete a Certificate for each state to which you are required to report.)

Acknowledged by:

Margaret Naughton

Margaret Naughton, Associate Director, CLE Accreditation

Session Summary

Title	Date	Start Time	End Time	Duration	IL Credit	NY Credit
Mediation Competition Round 1: Competition Orientation for Judges and Mediators	Apr 15, 2015	08:25 AM	09:10 AM	45 minutes	General 0.75	General 0.5
Mediation Competition Round 1: Mediation Sessions	Apr 15, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Mediation Competition Round 1: Analysis and Critique	Apr 15, 2015	10:45 AM	12:00 PM	75 minutes	General 1.25	General 1.5
Mediation Competition Round 2: Orientation for Judges and Mediators	Apr 15, 2015	01:30 PM	02:10 PM	40 minutes	General 0.5	General 0.5
Mediation Competition Round 2: Mediation Sessions	Apr 15, 2015	02:30 PM	03:45 PM	75 minutes	General 1.25	General 1.5
Mediation Competition Round 2: Analysis and Critique	Apr 15, 2015	03:45 PM	05:00 PM	75 minutes	General 1.25	General 1.5
Mediation Competition Semi-Finals: Competition Orientation for Judges and Mediators	Apr 16, 2015	08:25 AM	09:10 AM	45 minutes	General 0.75	General 0.5
A View From the Trenches: What's Working and What's Not Working with Mediators	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
ADR Solutions and Approaches for High Performance Sports Disputes	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Awarding Attorneys' Fees -- The Art and the Science	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Drunk, Disorderly, and in Dispute	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
Judges and Mediation	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Latest Developments in FINRA Securities Arbitration	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Mediation Competition Semi-Finals: Mediation Sessions	Apr 16, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Mediation Competition Semi-Finals: Analysis & Critique	Apr 16, 2015	10:45 AM	12:00 PM	75 minutes	General 1.25	General 1.5
And the Crowd Roared: "Research Shows Value of Court ADR Programs"	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	General 1.25	General 1.5
Culture Change through Tabletop Games	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	General 1.25	General 1.5

Emotions, Stress and Mediation Workshop	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	General 1.25	General 1.5
Ethical Considerations in Mediating Disputes Involving Self-Represented Litigants	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
Managing Dispute Resolution in Developing Economics	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	General 1.25	General 1.5
The Appropriate Relationship Between Arbitration, Mediation and Settlement	Apr 16, 2015	11:00 AM	12:15 PM	75 minutes	General 1.25	General 1.5
ADR In Healthcare Disputes From the CEO's Perspective	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Best Practices for Designing Appellate Mediation Programs	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Conflict Within Faith Communities: Different Approaches to Resolution and Spiritual Growth	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Effective and Creative Solutions to Resolving Disputes in Indian Country	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Introducing Evidence in an Arbitration Hearing	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Linked in...Conflicted Out - Arbitration Ethics Meet Social Media	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	Ethics/Professionalism 1.0	Ethics/Professionalism 1.0
Mediation Competition Finals: Orientation for Judges & Mediators	Apr 16, 2015	01:30 PM	02:15 PM	45 minutes	General 0.75	General 0.5
Strategies for Successful Mediation Pilot Projects	Apr 16, 2015	01:30 PM	02:30 PM	60 minutes	General 1.0	General 1.0
Mediation Competition Finals: Mediation Sessions	Apr 16, 2015	02:30 PM	03:45 PM	75 minutes	General 1.25	General 1.5
ADR in Innovation and Technology Cases	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	General 1.25	General 1.5
Collaborative Law Approach to Elder Law and Probate Disputes	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	General 1.25	General 1.5
Costs, Costs, Costs: Managing Arbitration Costs and Dealing with the Non-Paying Party	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	General 1.25	General 1.5
Cutting Edge Closing Techniques: Where Nobody Wants to Say Yes	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	General 1.25	General 1.5
Ethical Dilemmas for Court Mediations & Court Mediators	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
The Behavior of Successful Negotiators	Apr 16, 2015	02:45 PM	04:00 PM	75 minutes	General 1.25	General 1.5

Mediation Competition Finals: Analysis& Critique	Apr 16, 2015	03:45 PM	05:00 PM	75 minutes	General 1.25	General 1.5
Evidence Based Practices in Mediating Cases with a History of Serious Intimate Partner Violence or Abuse	Apr 16, 2015	04:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
Mediator Conflicts: Navigating the Waives when Worlds Collide	Apr 16, 2015	04:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
Not Gender Neutral: Mediation Advocacy and Gender	Apr 16, 2015	04:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
Predicting Future Negotiating Behavior	Apr 16, 2015	04:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
Real Quality Assurance in ADR Programs	Apr 16, 2015	4:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
What Makes Arbitration in Healthcare Different?	Apr 16, 2015	04:15 PM	05:30 PM	75 minutes	General 1.25	General 1.5
50 Ways to Break an Impasse	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Applied Decision Theory -- Transcending "ADR"	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Building an Effective Divorce Professional Team	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Designing Voice and Processes for Participation in Governance	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Double Denial of Justice - Diversity in Mediation	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Effective Advocacy and Management in Arbitration Part One: Choosing the Process	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Mediation Convening and Intake Best Practices	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
Responding to Problems Relating to Sexual Misconduct on Campus	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
The Restorative Neutral: What Neutrals Can Learn and Integrate from Restorative Practices	Apr 17, 2015	09:30 AM	10:45 AM	75 minutes	General 1.25	General 1.5
Can Today's Technology Answer Yesterday's Social Justice Questions about Mediation?	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0
Effective Advocacy and Management in Arbitration Series, Part Two: Pre-Hearing Preparation	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0

Ethical Dilemmas in Family and Business Mediation	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	Ethics/Professionalism 1.0	Ethics/Professionalism 1.0
Getting to Arbitration and Mediation with Indian Tribes	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0
Re-conceptualizing and Leveraging “Diversity” to Build an ADR Practice	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0
Seeking Governance Solutions in Global-Local Post-Disaster ADR	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0
What I'm Reading	Apr 17, 2015	11:00 AM	12:00 PM	60 minutes	General 1.0	General 1.0
Effective Advocacy and Management in Arbitration Series, Part Four: The Efficient Hearing	Apr 17, 2015	01:30 PM	02:45 PM	75 minutes	General 1.25	General 1.5
Mediating with Multiple Generations	Apr 17, 2015	01:30 PM	02:45 PM	75 minutes	General 1.25	General 1.5
The Full Pinnocchio: Lying for the Sake of the Deal	Apr 17, 2015	01:30 PM	02:45 PM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
"The "Top Five" - Miscommunication Across Cultures and Genders	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
Arbitration Case Law Update	17, 2015	PM	PM	minutes	General 1.0	General 1.0
Class, Collective and Representative Actions in Employment Arbitration – Cutting Edge Issues	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
Mediating Same-Sex Separations in a Rapidly Changing Legal Landscape	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
Tech Disputes-Litigation 1.0, Arbitration 2.0	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
The 21st Century Lawyer: Coaching Can Make You A Better Lawyer.	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
The Joint Session is Disappearing -- What's Your Plan B?	Apr 17, 2015	01:45 PM	02:45 PM	60 minutes	General 1.0	General 1.0
Beyond Screening: Intimate Partner Abuse and Mediation	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Effective Advocacy and Management in Arbitration Part Five: Awards	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Effective Preparation Strategies for Mediators, Arbitrators, Clients, and Attorneys	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5

Everything You Know about Dispute Resolution is Wrong	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
How Moral Psychology Helps Mediators Understand the Disputants	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Mediation Advocacy in the Transformative Model	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Mediation – The New Social Engineering?	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
National Academy of Arbitrators New Guidelines for Standards of Professional Responsibility for Employment Arbitrators	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
The Current State of Federal ADR	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Toward a Vision of Productive Joint Opening Sessions	Apr 17, 2015	03:00 PM	04:15 PM	75 minutes	General 1.25	General 1.5
Effective Advocacy and Management in Arbitration Series, Part Three: Ethical Obligations of Arbitrators and Advocates.	Apr 17, 2015	04:30 PM	05:45 PM	75 minutes	Ethics/Professionalism 1.25	Ethics/Professionalism 1.5
Who is Afraid of Real Mediation?	Apr 17, 2015	04:30 PM	05:45 PM	75 minutes	General 1.25	General 1.5
Beyond Small Claims: New Venues for Mediation Programs	Apr 18, 2015	08:00 AM	09:00 AM	60 minutes	General 1.0	General 1.0
On Teaching Negotiation With Clients	Apr 18, 2015	08:00 AM	09:00 AM	60 minutes	General 1.0	General 1.0
Trailblazers: Lessons in Practice Development from Trailblazers in Dispute Resolution from Underrepresented Groups	Apr 18, 2015	08:00 AM	09:15 AM	75 minutes	General 1.25	General 1.5
Practice Tips for Effective International Commercial Mediation:	Apr 18, 2015	09:15 AM	10:30 AM	75 minutes	General 1.25	General 1.5
Teaching Arbitration Law, Policy and Practical Skills	Apr 18, 2015	09:15 AM	10:30 AM	75 minutes	General 1.25	General 1.5
Teaching Practical Negotiations	Apr 18, 2015	09:15 AM	10:30 AM	75 minutes	General 1.25	General 1.5
Asia Pacific International Mediation Summit Roundtable	Apr 18, 2015	10:45 AM	12:00 PM	75 minutes	General 1.25	General 1.5
How Being Angry Leads to Good Research	Apr 18, 2015	10:45 AM	12:00 PM	75 minutes	General 1.25	General 1.5
Integrating Dispute Resolution into the Curriculum: Ideas and Political Strategies for Making It Happen	Apr 18, 2015	01:45 PM	03:30 PM	105 minutes	General 1.75	General 2.0



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